



VIRGINIA RAILWAY EXPRESS  
OPERATIONS BOARD

**Agenda Item 10-A**  
**Information Item**

**To: Chairman Nohe and the VRE Operations Board**

**From: Doug Allen**

**Date: April 20, 2018**

**Re: Transit Development Plan Update**

---

**Summary:**

VRE has initiated an update of its Transit Development Plan (TDP) in accordance with the requirements of the Virginia Department of Rail and Public Transportation (DRPT). This item provides an update of its purpose and progress to date.

**Background:**

DRPT requires VRE to update its TDP in accordance with their *Transit Development Plan Minimum Requirements*, dated February 2017, as a condition of receiving state funding. The TDP allows DRPT to better understand the needs, service changes, required funding, and priorities of local transit service providers and the level of state resources necessary to help meet near and long-term transit requirements throughout the Commonwealth.

VRE has initiated a major update of its TDP in accordance with DRPT requirements encompassing two timeframes:

- A six-year (FY 2020-2025) fiscally-constrained plan; and
- A ten-year (FY 2020-2029) fiscally-unconstrained plan forecasting longer-term capital and operating needs.

VRE's last full TDP was produced in 2011 covering the six-year period from FY 2013 to FY 2018



Northern Virginia  
Transportation Commission  
2300 Wilson Blvd. #620  
Arlington, VA 22201  
703.524.3322



Virginia Railway Express  
1500 King Street, Suite 202  
Alexandria, VA 22314  
703.684.1001  
VRE.org



Polomac and Rappahannock  
Transportation Commission  
14700 Potomac Mills Road  
Woodbridge, VA 22192  
703.580.6121



The TDP highlights projects and policies that would be prioritized in the next six years to implement the long-range vision of the VRE System Plan. The TDP provides an overview of all the major projects and initiatives, outlines VRE's service needs, identifies service and capital improvements to meet those needs, and outlines a financial plan for the required resources.

The TDP update process was initiated with the development of an updated set of goals and objectives that align with the VRE mission statement. Performance measures and targets will be identified to record progress achieved towards the TDP goals due to the daily activities by VRE staff.

Two facilitated workshops with the staffs from VRE member jurisdictions and other regional stakeholder organizations are proposed during the TDP update. The first stakeholder workshop was held on February 28, 2018, to provide an overview of the VRE system, and gather feedback on the proposed goals and objectives. Comments were incorporated into the TDP. A second stakeholder workshop will promote a better understanding of VRE's operations and capital projects, and fiscal needs.

The updated TDP is anticipated to be presented for adoption at the November 2018 meeting of the VRE Operations Board.



# VIRGINIA RAILWAY EXPRESS

## FY2020 - FY2025

### TRANSIT DEVELOPMENT PLAN

VRE Operations Board  
April 20, 2018



A BETTER WAY. A BETTER LIFE.

## ROLE OF THE TRANSIT DEVELOPMENT PLAN



### Internal perspective (VRE)

*Summarizes and coordinates near term actions and initiatives to achieve VRE's long range vision*

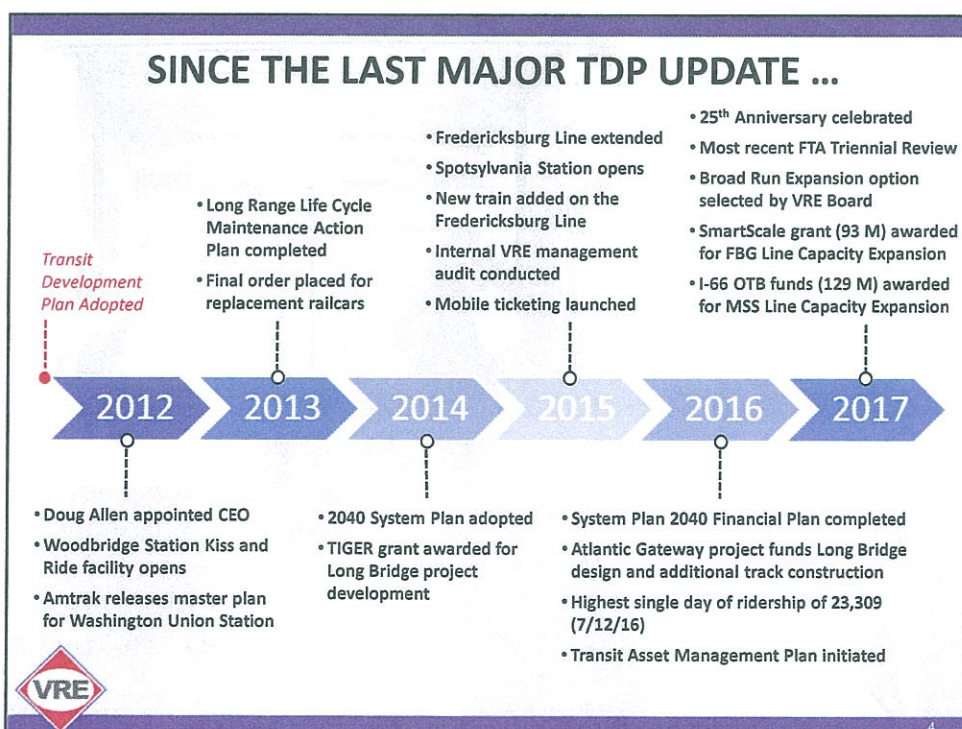
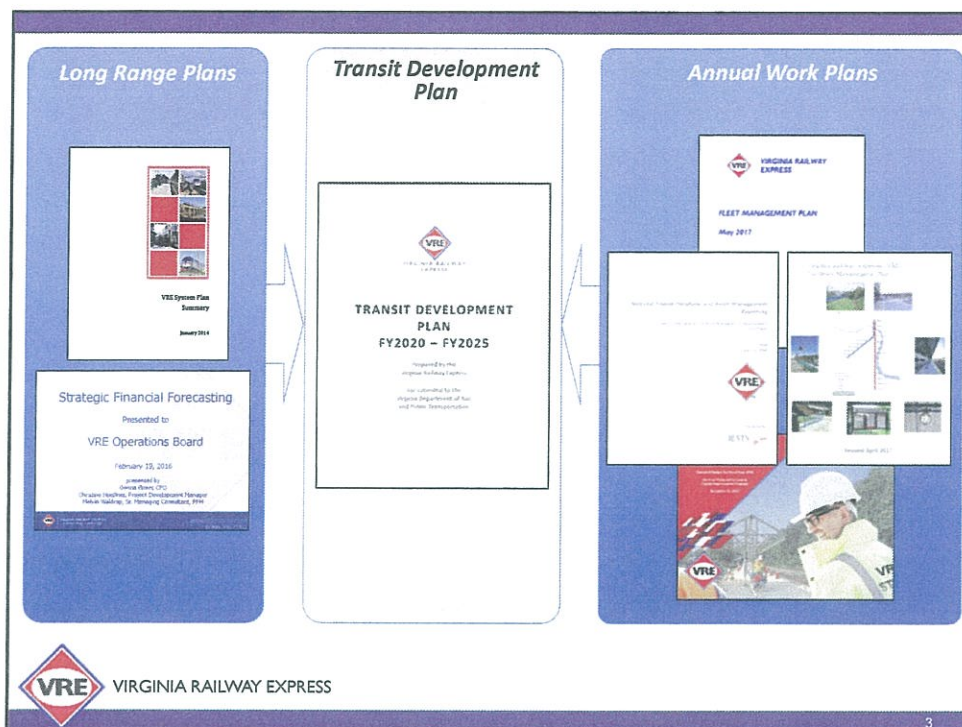
### External perspective (DRPT)

*Commonwealth transit agencies identify needs, service changes, required funding, and local priorities to meet near and long term opportunities and challenges*

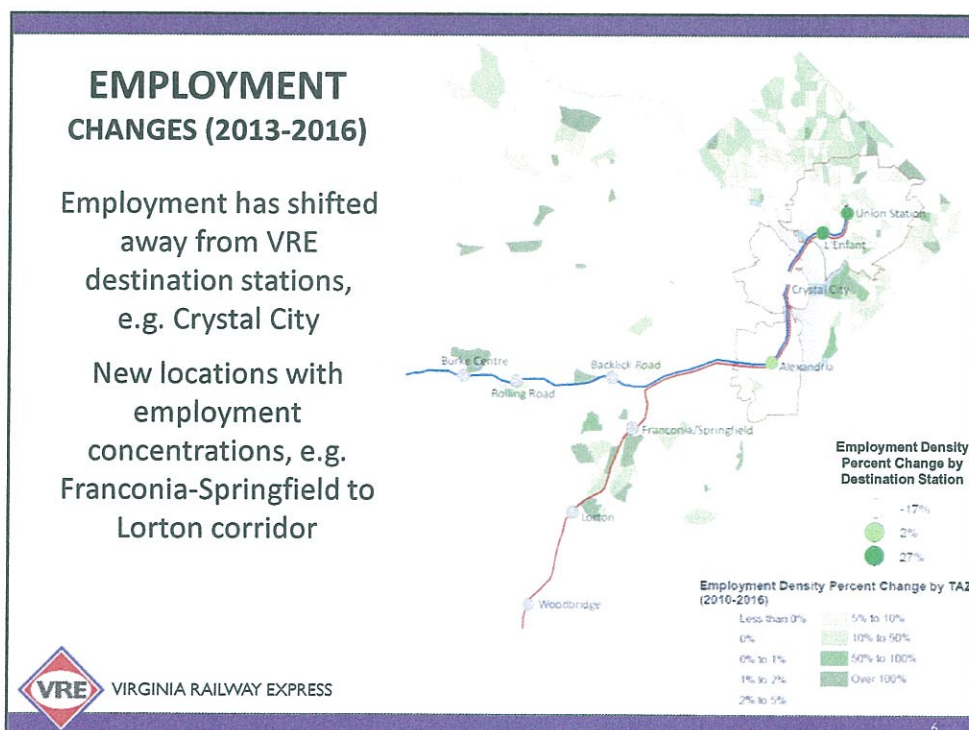
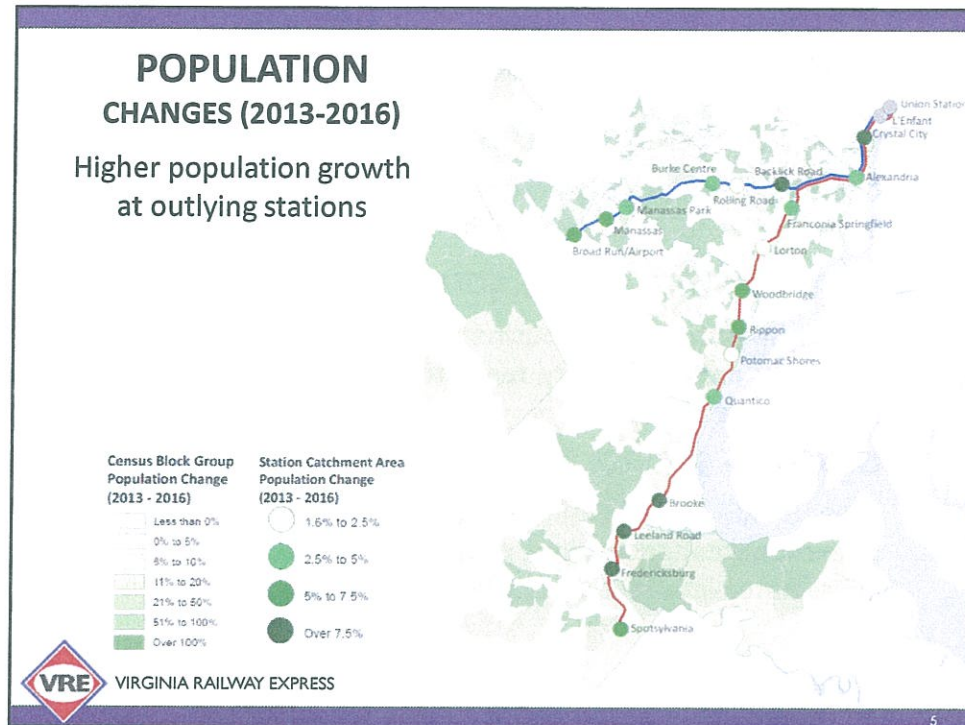


VIRGINIA RAILWAY EXPRESS











## PROPOSED VRE TDP GOALS

### ■ GOAL #1 – SERVICE DELIVERY

Deliver safe, secure, high-quality, and convenient service that is responsive to customer needs.

### ■ GOAL #2 – BUSINESS PRACTICES

Employ industry-leading business practices to drive operating efficiency, project delivery, regulatory compliance, and partnerships.

### ■ GOAL #3 – SERVICE ENHANCEMENT

Expand VRE ridership efficiently and economically through operational enhancements, physical improvements, and coordinated intermodal integration throughout the region.



VIRGINIA RAILWAY EXPRESS

7

### GOAL #1 – SERVICE DELIVERY

Deliver safe, secure, high-quality, and convenient service that is responsive to customer needs.



**Objective 1.1** – Maintain a positive safety culture.



**Objective 1.2** – Maintain a secure environment on trains and at facilities.



**Objective 1.3** – Act on improvements identified through annual customer surveys and other feedback.



**Objective 1.4** – Track monthly performance indicators and address trends requiring action internally or with partners.



VIRGINIA RAILWAY EXPRESS

8



## GOAL #2 – BUSINESS PRACTICES

Employ industry-leading business practices to drive operating efficiency, project delivery, regulatory compliance, and partnerships.



**Objective 2.1** – Proactively maintain all assets in a state of good repair.



**Objective 2.2** – Demonstrate accountability and good stewardship to host railroads, funding partners, commissions, contractors, and regulatory entities.



**Objective 2.3** – Implement technology to streamline administrative and operational functions and project delivery.



**Objective 2.4** – Provide training and oversight to promote workforce development and create a positive work environment.



**Objective 2.5** – Seek opportunities to incorporate environmentally conscious practices, design, and equipment.



VIRGINIA RAILWAY EXPRESS

9

## GOAL #3 – SERVICE ENHANCEMENT

Expand VRE ridership efficiently and economically through operational enhancements, physical improvements, and coordinated intermodal integration throughout the region.



**Objective 3.1** – Execute the adopted Capital Improvement Plan.



**Objective 3.2** – Pursue strategies and partnerships to serve new markets.



**Objective 3.3** – Support and advocate for regional initiatives that benefit the delivery of multimodal transportation solutions.



**Objective 3.4** – Advance project readiness and operational planning to be able to tap into emerging revenue sources.



VIRGINIA RAILWAY EXPRESS

10



