ITEM 6-A November 1, 2018 Regular PRTC Meeting

# CEO REPORT OCTOBER 2018

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# OUR NISSION

The Virginia Railway Express, a joint project of the Northern Virginia Transportation Commission and the Potomac Rappahannock Transportation Commission, will provide safe, cost-effective, accessible, reliable, convenient, and customer responsive commuter-oriented rail passenger service. VRE contributes to the economic vitality of its member jurisdictions as an integral part of a balanced, intermodal regional transportation system.



CEO REPORT I OCTOBER 2018

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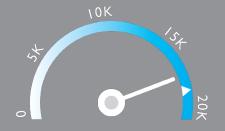
# SUCCESSS ATAGAACE

Data provided reflects August 2018 information.



#### PARKING UTILIZATION

The total number of parking spaces used in the VRE system during the month, divided by the total number of parking spaces available.



#### AVERAGE DAILY RIDERSHIP

The average number of boardings each operating day inclusive of Amtrak Step-Up boardings but excluding "S" schedule operating days.

▲ Same month, previous year.



#### ON-TIME PERFORMANCE

Percentage of trains that arrive at their destination within five minutes of the schedule.
▲ Same month, previous year.





#### SYSTEM CAPACITY

The percent of peak hour train seats occupied. The calculation excludes reverse flow and non-peak hour trains.



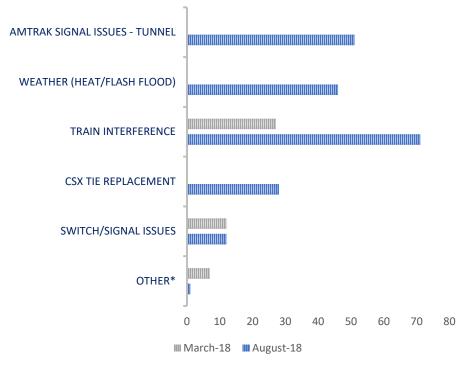
#### **OPERATING RATIO**

# ON-TIME PERFORMANCE

#### OUR RECORD

	August 2018	July 2018	August 2017
Manassas Line	62%	77%	92%
Fredericksburg Line	81%	75%	84%
System Wide	72%	76%	88%

#### REASONS FOR DELAYS



\*Includes those trains that were delayed due to operational testing and passenger handling.

VRE operated 733 trains in August. Our on-time rate for August was 72%.

Two hundred ten of the trains arrived more than five minutes late to their final destinations. Seventy-two of those late trains were on the Manassas Line and one hundred thirtyeight of those late trains were on the Fredericksburg Line.

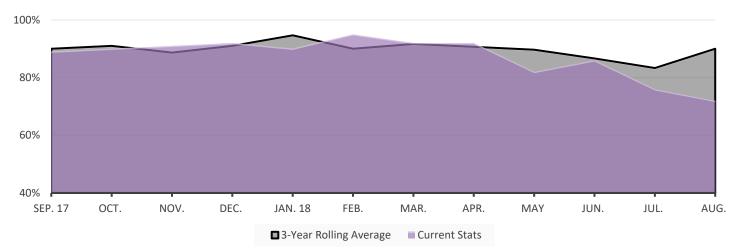
There significant were issues that impacted negatively August on-time performance (OTP). The chart contrasts March and August of this year. March represents a typical month with 92% OTP. With the chart, you can see what affected August performance. Amtrak signal issues in the tunnel, weather, and CSX tie replacement had a direct correlation to the lower OTP. These issues also caused congestion, which related more to instances of train interference. Please see page two of the attached October RIDE magazine for more information.

#### System Wide Fredericksburg Line Manassas Line Jun. Jul. Aug. Jun. Jul. Aug. Jun. Jul. Aug. Total late trains 92 161 210 54 138 38 77 84 72 Average minutes late 14 21 21 15 19 21 13 23 21 4 40 31 Т 19 22 3 21 9 Number over 30 minutes Heat restriction days / 8/21 7/21 7/23 total days

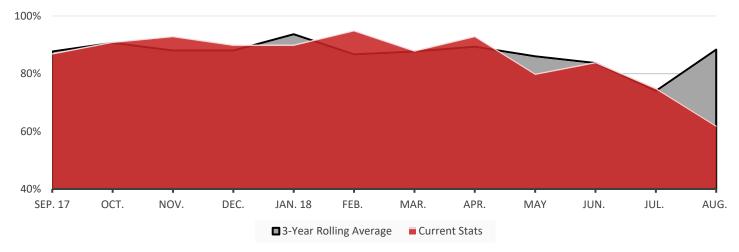
#### LATE TRAINS

#### **ON-TIME PERFORMANCE**

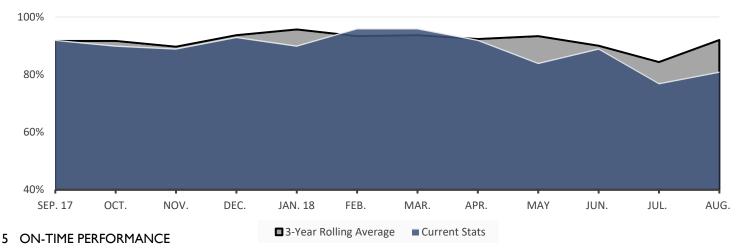
VRE SYSTEM



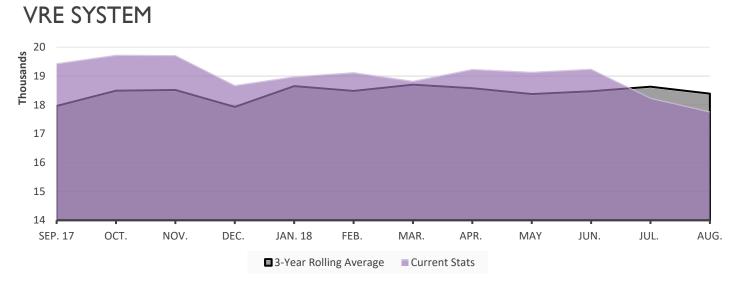
#### FREDERICKSBURG LINE



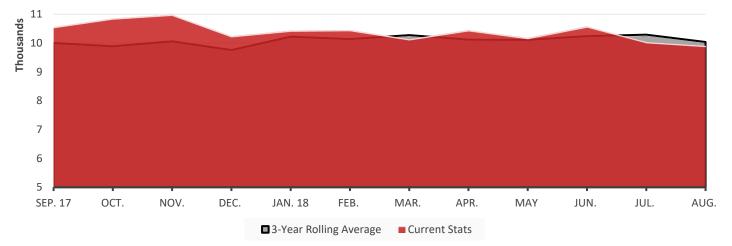
#### MANASSAS LINE

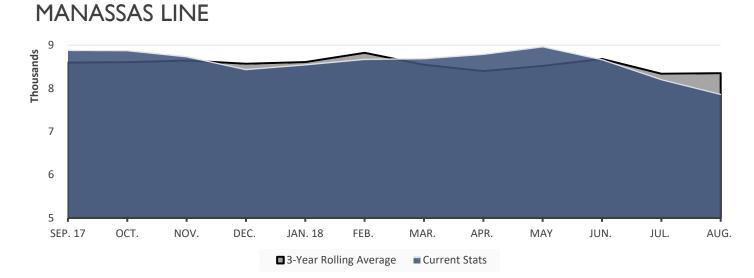


# AVERAGE DAILY RIDERSHIP



#### FREDERICKSBURG LINE





#### AVERAGE DAILY RIDERSHIP 6

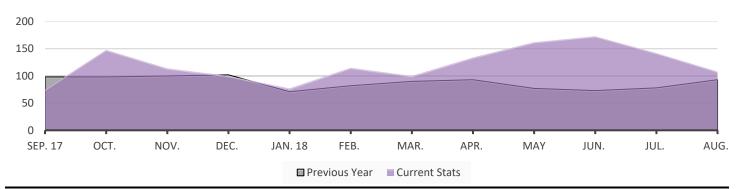
#### OCTOBER 2018 RIDERSHIP UPDATES

Average daily ridership (ADR) in August was approximately 17,780.

	August 2018	July 2018	August 2017
Monthly Ridership	414,912	388,306	435,839
Average Daily Ridership	17,779	18,251	18,950
Full Service Days	23	21	23
"S" Service Days	0	0	0

# SUMMONSES ISSUED

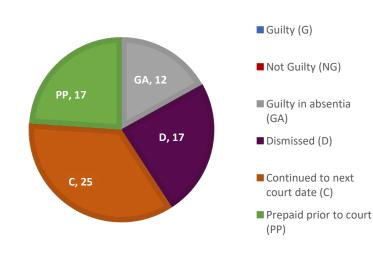
**VRE SYSTEM** 



#### SUMMONSES WAIVED OUTSIDE OF COURT

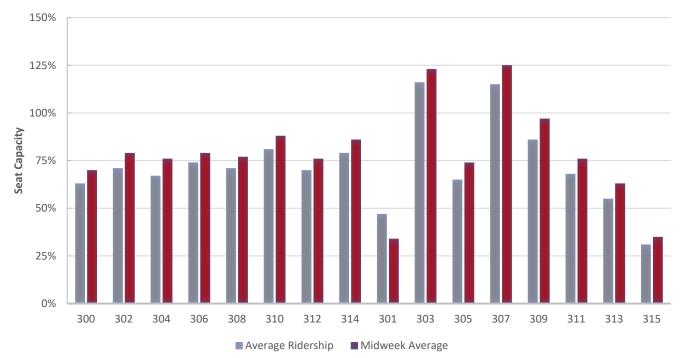
#### MONTHLY SUMMONSES COURT ACTION

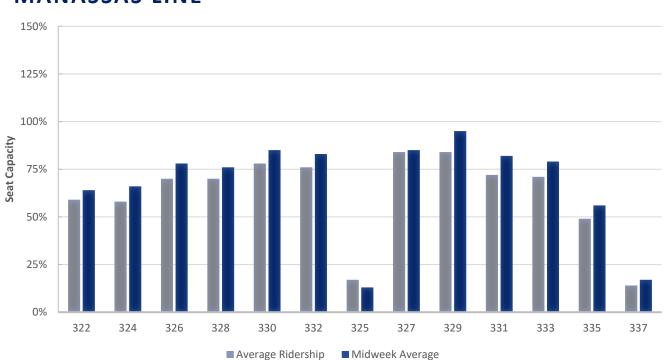
Reason for Dismissal	Occurrences
Passenger showed proof of a monthly ticket	15
One-time courtesy	6
Per the request of the conductor	34
Defective ticket	0
Per Ops Manager	Ι
Unique circumstances	0
Insufficient information	5
Lost and found ticket	0
Other	Ι
Total Waived	62



# TRAIN UTILIZATION

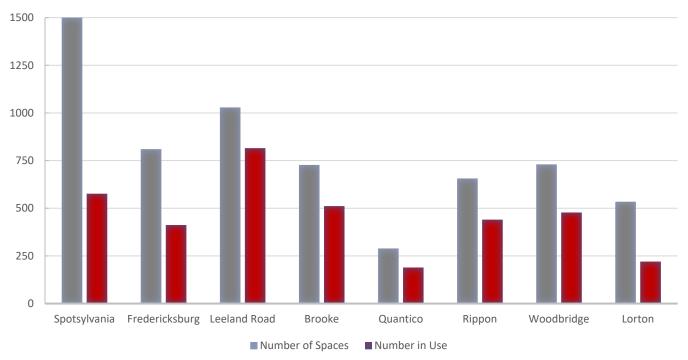
#### FREDERICKSBURG LINE





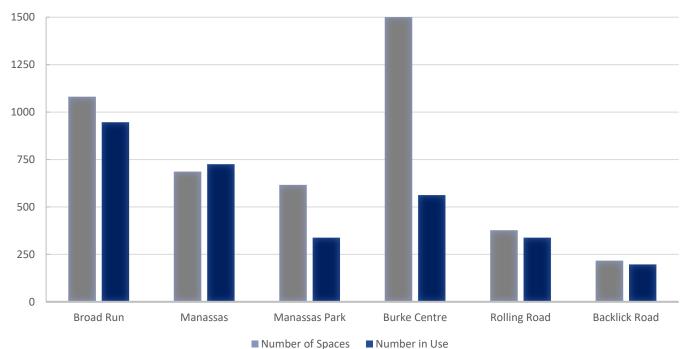
#### MANASSAS LINE

# PARKING UTILIZATION



#### FREDERICKSBURG LINE





# FINANCIAL REPORT

Fare revenue through the second month of FY 2019 is approximately 275,000 below budget (an unfavorable variance of -3.7%) and is up 1.0% compared to the same period in FY 2018.

VRE's annual liability insurance premium was accounted for in full in July, resulting in an actual operating ratio of 45%. Absent this premium, the operating ratio would have been 59%. VRE's budgeted operating ratio for the full twelve months of FY 2019 is 52%.

A summary of the FY 2019 financial results through August follows, including information on the major revenue and expense categories. Please note that these figures are preliminary and unaudited.

	FY 20	19 Operating	g Budget Rej	port			
	Mo	nth Ended Au	ugust 31, 201	8			
	CURR. MO. ACTUAL	CURR. MO. BUDGET	YTD ACTUAL	YTD BUDGET	YTD \$ VARIANCE	YTD % VARIANCE	TOTAL FY19 BUDGET
Operating Revenue							
Passenger Ticket Revenue	3,542,477	3,900,800	7,187,427	7,462,400	(274,973)	-3.7%	42,400,000
Other Operating Revenue	6,100	20,700	8,405	39,600	(31,195)	-78.8%	225,000
Subtotal Operating Revenue	3,548,577	3,921,500	7,195,832	7,502,000	(306,168)	-4.1%	42,625,000
Jurisdictional Subsidy (1)	-	-	9,119,260	9,062,209	57,051	0.6%	13,336,628
Federal/State/Other Jurisdictional Subsidy	2,666,821	2,678,051	5,240,489	5,254,210	(13,721)	-0.3%	31,371,051
Appropriation from Reserve/Other Income	-	91,080	-	174,240	(174,240)	0.0%	990,000
Interest Income	93,437	I 8,400	182,215	35,200	147,015	417.7%	200,000
Total Operating Revenue	6,308,835	6,709,031	21,737,796	22,027,859	(290,063)	-1.3%	88,522,679
Operating Expenses							
Departmental Operating Expenses	6,056,419	6,936,750	15,886,290	17,208,222	1,321,932	7.7%	81,761,809
Debt Service	518,776	559,573	1,037,442	1,119,145	81,703	7.3%	6,714,870
Other Non-Departmental Expenses	43	4,232	11,737	8,096	(3,641)	0.0%	46,000
Total Operating Expenses	6,575,238	7,500,555	16,935,469	18,335,463	l,399,994	7.6%	88,522,679
Net income (loss) from Operations	(266,403)	(791,523)	4,802,327	3,692,396	1,109,931		0
Operating Ratio			45%	44%		Goal	50%

(1) Total jurisdictional subsidy is \$17,767,748. Portion shown as budgeted is attributed to Operating Fund only.

# FACILITIES UPDATE

The following is a status update of VRE facilities projects:

#### Completed projects:

I. Brush clearing at Lorton Station

2. Removal and replacement of pedestrian grade crossings at Rippon, Quantico, Brooke and Leeland Road Stations to accommodate CSX tie replacements

#### Projects scheduled to be completed this quarter:

- I. Replacement of tactile warning strip at L'Enfant Station
- 2. Repairs to fascia and soffit at Woodbridge Station east building
- 3. Painting of Woodbridge Station
- 4. Cleaning of glass at Woodbridge Station elevator/stair towers
- 5. Striping of Rolling Road Station parking lot

6. Upgrades to electrical power supply for new communication cabinet at Burke Centre Station

7. Repairs to potholes at Manassas Park Station

8. Repairs to platform lighting and replacement of electrical and communications conduits at Manassas Park Station

9. Repairs to platform concrete at Manassas Station

10. Installation of automated parking count system at stations with parking lots

#### Projects scheduled to be initiated this quarter:

I. Design of platform widening at L'Enfant Station

2. Replacement of signage at additional stations (locations TBD)

3. Replacement of parking lot entrance signs at majority of stations

4. Replacement of waste and recycling receptacles throughout VRE system



Lorton Station Before Brush Clearing



Lorton Station After Brush Clearing



Woodbridge Station Painting and Glass Cleaning

#### Ongoing projects:

- I. Renovations to Alexandria Headquarters (leased Suite 201, adjacent to current VRE offices)
- 2. Weed control at L'Enfant storage track
- 3. Development of specifications for modernization of Woodbridge Station east elevator

4. Development of IFB for Canopy Roof Replacement at the Backlick Road Station and second station (TBD)

5. Replacement of station posters throughout VRE system

# UPCOMING PROCUREMENTS

- Purchase of Passenger Elevators
- Construction of the Lifecycle Overhaul and Upgrade Facility
- Construction Management Services for the Lifecycle Overhaul and Upgrade Facility
- Program Management Services
- Graphic Design Services
- · Canopy Roof Replacement at the Backlick and Rolling Road Stations
- Modernization of VRE Woodbridge Station East Elevator
- Repair and Overhaul of Passenger Car HVAC Assemblies
- Passenger Car Wheelchair Lift Assemblies
- Seat Bottoms for Passenger Cars
- Construction of Benchmark Road Slope Stabilization
- Construction of Rolling Road Platform Extension
- Platform Lighting Installation Services
- Construction of L'Enfant South Storage Track Wayside Power
- Variable Messaging System Replacement

# CAPITAL PROJECTS UPDATES

#### AS OF September 5, 2018

#### Broad Run Expansion Study (BRX)

- Preliminary engineering (PE) design underway for maintenance and storage facility (MSF) expansion, platform modifications, 3rd track and tunnel
- VRE Operations Board selected "North" parking alternative as preferred location for Broad Run Station parking expansion on July 20th
- Meeting with Prince William County and VDOT staff on August 31st to discuss the Residency Rd. VRE parking lot design and trail connection between Route 28 and the proposed parking lot
- Draft agreement between VRE and Prince William County regarding Broad Run parking expansion funding and other responsibilities under development
- Bi-weekly Project Management Team (PMT) meetings with BRX consultant
- Weekly schedule review meetings with BRX consultant

#### Crossroads Real Estate Acquisition

• Appraisals under review and reconciliation

#### Long Bridge Expansion Study

- Facilitated internal discussions and response to Department of Rail and Pubic Transportation's (DRPT) Long Bridge Governance paper
- Conceptual engineering to start and expect to be completed late Summer

#### Rolling Road Platform Extension

- Final plans pending Host Railroad review and approval
- VRE Operations Board authorized Invitation for Bids (IFB) for construction, pending completion of final design package
- Construction Management (CM) GEC task order pending notice to proceed (NTP)

#### Quantico Station Improvements

- Progress Meeting held at Quantico Station July 10th
- Potomac Avenue signal coordination meeting held with CSX July 25th
- Monthly Arkendale to Powells Creek conference call held August 7th

#### Franconia-Springfield Station Improvements

• Preliminary engineering/30% design plans and environmental documents are currently under review by CSXT

#### Lorton Station Improvements (Second Platform)

 Preliminary engineering/30% design plans and NEPA documents are currently under review by CSXT

#### **Rippon Station Improvements**

• Draft preliminary engineering/30% design plans and NEPA documents have are complete for review by CSXT pending a final design review agreement

#### Leeland Road Station Improvements

- Continued development of 30% Design Plans and Environmental Documents
- Continued coordination with CSXT concerning the Design Review Force Account Estimate

#### Brooke Station Improvements

- Continued development of 30% Design Plans and Environmental Documents
- Continued coordination with CSXT concerning the Design Review Force Account Estimate

#### Alexandria Pedestrian Tunnel Project

- Investigating alternative construction strategies
- Coordinating with FRA

#### Crossroads Lifecycle Overhaul & Upgrade Facility (LOU)

- Property negotiations continue to acquire property needed to the east and south of existing Crossroads Yard
- Continue Spotsylvania County permit extensions

#### L'Enfant (South) Storage Track Wayside Power

- Final design has been completed
- Invitation for Bids (IFB) for construction of wayside power approved June 2018
- IFB package is being prepared
- Pending amended agreement with CSX

#### Slaters Lane/Alexandria Track 1 Access

• Construction pending assignment of CSXT resources

#### Manassas Park Station Parking Expansion

- Received revised proposal and estimate for final design, procurement support and construction administration services
- Internal meeting held to discuss recommendations of Value Engineering study and given direction to proceed
- Coordinated with CenturyLink/L3 about fiber optic lines in the project vicinity. Identified 5 potential lines that we will have to be aware of for the project
- Received and reviewed PHAs on 30% Design Engineering from K&J

#### Crystal City Station Improvements

- Concept Design briefing to be provided to Arlington County Transportation Commission and Arlington County Board at their September 2018 meetings
- Comments received and VRE responses posted to the project website
- Cost estimate is being updated

#### L'Enfant Track and Station Improvement

- Phase 1: Background Information technical memorandum is being finalized
- Scope of Work for continued project development, including preliminary engineering and environmental review, under development
- Task Order to conduct additional right-of-way and background research being prepared
- Initiation of additional work pending REF grant agreement

#### VRE Transit Development Plan Update

- Bi-weekly progress meetings with TDP consultant
- Service Plan analysis presentation to VRE staff
- Performance Measures being developed to comprehensively show progress towards TDP Goals and Objectives
- TDP document in progress

## NOTES


Projects Progress Report to Follow

PROJECTS PROGRESS REPORT

As of September 5, 2018

#### PASSENGER FACILITIES

				PH	IASE		
PROJECT	DESCRIPTION	CD	PD	EC	RW	FD	CN
Alexandria Station Improvements	Eliminate at-grade track crossing,		•		N/A	•	
	and pedestrian tunnel to METRO.	•	•	•	1,077		
	Modify Slaters Lane Interlocking for		•		N/A	•	
	passenger trains on Track #1.	•	•	•			
	Extend and widen East Platform and	٠	•	٠	N/A	•	
	elevate West Platform.	•	•	•			
Franconia-Springfield Station	Extend both platforms and widen						
Improvements	East Platform for future third track.	•	•	•	N/A		
Lorton Station Improvements	Construct new second platform						
	with pedestrian overpass. 🕈	•	٠	•	N/A		
Rippon Station Improvements	Extend existing platform, construct						
	new second platform with	•	•	•	N/A		
	pedestrian overpass. 🄷						
Potomac Shores Station Improvements	New VRE station in Prince William						
	County provided by private	•	•	•	N/A		
	developer.						
Quantico Station Improvements	Extend existing platform, construct					_	
	new second platform with	•	•	•	N/A	•	
	pedestrian overpass.						
Brooke Station Improvements	Extend existing platform, construct				N1/A		
	new second platform with	•	•	•	N/A		
Leeland Road Station Improvements	pedestrian overpass.   Extend existing platform, construct						
Leeland Road Station improvements	new second platform with		•	•	N/A		
	pedestrian overpass.	•					
Manassas Park Parking Expansion	Parking garage to increase parking						
	capacity to 1,100 spaces.	٠	•	•	N/A		
Rolling Road Station Improvements	Extend existing platform.						
		•	•	•	N/A	•	
Crystal City Station Improvements	Replace existing side platform with	•	•	•	N/A		
	new, longer island platform.						
L'Enfant Track and Station	Replace existing platform with	•					
Improvements	wider, longer island platform. Add fourth track (VA-LE)	•			N/A		
PHASE: CD - Conceptual Design Way Acquisi	PD - Preliminary Design EC - Enviro tion FD - Final Design CN - Cons			rance	RV	′ - Rig	ht of
	-			Platfo	rm" ==	ogram	
	Underway On Hold • part of	cne 1	renta-	ΓΙΑΤΙΟ	rm pr	ogram	1
I otal project cost estimate	e in adopted FY2018 CIP Budget						

<sup>2</sup> Does not include minor (< \$50,000) operating expenditures</li>
 \* \$2,181,630 authorization divided across five "Penta-Platform" program stations

	ES	TIMATED COSTS	(\$)		COM	PLETION		
Total	Funded	Unfunded	Authorized	Expended <sup>2</sup>	Percent	Date	STATUS	
26,674,365	26,674,365	-	1,814,559	1,714,242	60%	4th QTR 2020	60% design complete alternative construct	
7,000,000	7,000,000	-	467,500	90,749	30%	4th QTR 2018	• Construction start p of CSXT resources.	ending assignment
2,400,000	400,000	2,000,000	-	-	5%	4th QTR 2020	Design work on East West Platform eleve	-
13,000,000	13,000,000	-	*	337,165	25%	4th QTR 2021	Preliminary engineer review by CSXT and complete in 4th QT	anticipated to be
16,150,000	16,150,000	-	*	414,788	25%	4th QTR 2021	Preliminary engineer review by CSXT and complete in 4th QT	anticipated to be
16,632,716	16,632,716	-	*	328,521	20%	4th QTR 2022	Preliminary engineer to be complete in 2r	
Ν	lo costs for VRE.	Private develope	r providing station.		10%	TBD	Design resumed after DRPT/CSXT/FRA tr	
18,350,745	18,350,745	0	-	-	30%	TBD	Completion of FD & pending excution of DRPT.	
23,390,976	23,390,976	-	*	259,910	20%	4th QTR 2022	Completion of PD & excution of REF gram	
15,527,090	15,527,090	-	*	258,881	20%	4th QTR 2022	Completion of PD & excution of REF gran	
25,983,000	25,983,000	0	665,785	606,411	30%	4th QTR 2022	Preliminary engineer complete. Awaiting p design.	
2,000,000	2,000,000	-	442,900	320,562	50%	3rd QTR 2020	Invitation for Bids (If construction pending final design package	,
41,810,000	5,410,000	36,400,000	370,285	373,396	10%	2nd QTR 2023	Completion of PD & excution of REF grar	
70,650,000	3,226,000	67,424,000	2,980,000	58,793	10%	2nd QTR 2023	Completion of PD & excution of REF gram	

#### TRACK AND INFRASTRUCTURE

PROJECT	DESCRIPTION		PHASE							
PROJECT			PD	EC	RW	FD	CN			
Hamilton-to-Crossroads Third Track	2¼-miles of new third track with									
	CSXT design and construction of	•	•	•	N/A	•	•			
	signal and track tie-ins.									

#### MAINTENANCE AND STORAGE FACILITIES

L'Enfant South Storage Track and	Conversion of CSXT Temporary						
Wayside Power	Track to VRE Storage Track (1,350	•	•	•	N/A	٠	•
	feet) and Associated Signal Work						
Lifecycle Overhaul and Upgrade Facility	New LOU facility to be added to						
	the Crossroads MSF.	•	•	•	N/A	•	•
Crossroads Maintenance and Storage	Acquisition of 16.5 acres of land,						
Facility Land Acquisition	construction of two storage tracks	•	N/A	N/A	٠	N/A	N/A
	and stormwater retention and new						
Midday Storage	New York Avenue Storage Facility:						
	Planning, environmental and	•	٠	٠	٠		
	preliminary engineering.						

#### **ROLLING STOCK**

Passenger Railcar Procurement	Acquisition of 29 new railcars.	٠	N/A	N/A	N/A	٠	٠
Positive Train Control	Implement Positive Train Control						
	for all VRE locomotives and control	٠	N/A	N/A	N/A	•	٠
	cars.						

#### PLANNING, COMMUNICATIONS AND IT

Broad Run Expansion (was Gainesville-Haymarket Extension)	NEPA and PE for expanding commuter rail service capacity in Western Prince William County	٠	•	•	-	-	-
Mobile Ticketing	Implementation of a new mobile ticketing system.	٠	N/A	N/A	N/A	•	•
1	- 8	C - Envir CN - Co			earance	1	

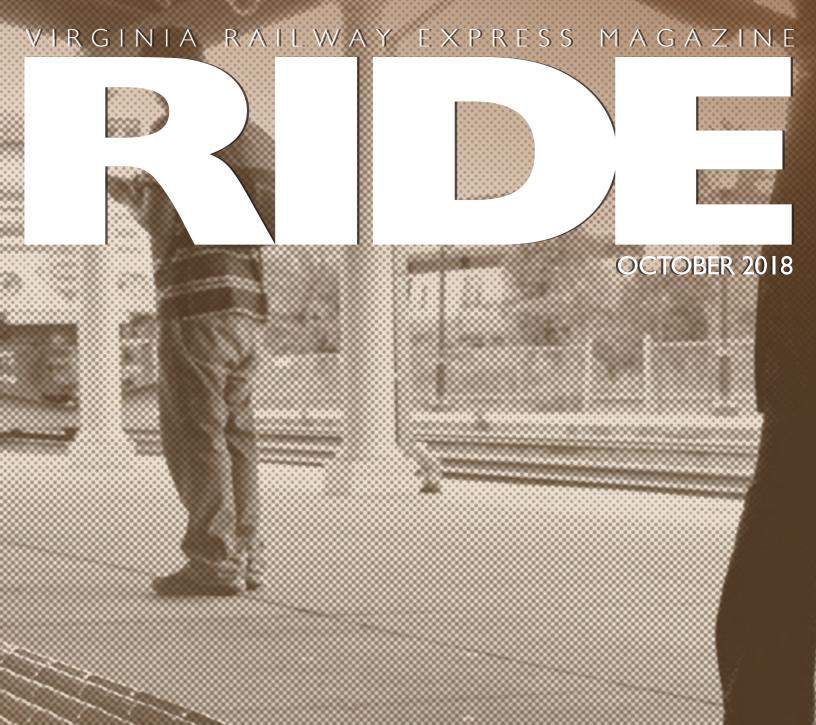
STATUS: 

Completed
Underway
On Hold

<sup>1</sup> Total project cost estimate in adopted FY2018 CIP Budget

<sup>2</sup> Does not include minor (< \$50,000) operating expenditures

	EST	IMATED COSTS	(\$)		COMF	PLETION	
Total <sup>1</sup>	Funded	Unfunded	Authorized	Expended <sup>2</sup>	Percent	Date	STATUS
32,500,000	32,500,000	-	33,285,519	30,578,003	100%	3rd QTR 2018	Close-out pending repair of storm damage to embankment.
3,965,000	3,965,000	-	2,937,323	1,672,293	50%	3rd QTR 2018	Invitation for Bids (IFB) for construction of wayside power approved June 2018.
38,183,632	38,183,632	-	3,176,039	2,126,399	90%	TBD	Design 100% complete. On hold pending property acquisition.
2,950,000	2,950,000	-	2,950,000	139,154	95%	TBD	FTA approved appraisal; offer package under legal review.
89,666,508	89,666,508	-	3,588,305	1,491,586	25%	4th QTR 2018	Site survey underway to confirm conceptual layout; Conrail appraisal completed and under legal review.
75,264,693	75,264,693	-	69,457,809	47,915,644	95%	4th QTR 2020	All cars received. Completion date reflects end of warranty period.
10,553,000	10,553,000	-	10,294,079	7,984,451	80%	4th QTR 2018	Onboard installations ongoing.
137,230,000	83,825,501	53,404,499	5,208,845	3,990,226	22%	4th QTR 2022	PD for expansion of existing Broad Run complex and 3rd main track is underway, including preliminary engineering and NEPA review.
3,510,307	3,510,307	-	3,510,627	2,168,462	65%	2nd QTR 2019	Rate My Ride is live in app. Big Commerce/Moovel collaboration undeway for web based ticketing portal.



#### IN THIS ISSUE:

A DEEPER LOOK INTO RECENT DELAYS (p2) PUBLIC HEARINGS (p7)



VIRGINIA RAILWAY EXPRESS A better way. A better life. www.vre.org

# #PSIlove Jon H



#### Homes from the \$300s to \$800s

#### VISIT THE WELCOME CENTER 1801 Potomac Shores Parkway, Suite 100 Potomac Shores, VA 22026



#### **DESTINATION** for a LIFETIME WWW.POTOMACSHORES.COM

#### There's plenty to love at Potomac

Shores. Like award-winning homes. A new elementary school. A future VRE train station. And a close-knit community of residents enjoying events and experiences that make it feel like you belong to one great, big happy family.

Share the love on Facebook or Twitter **#PSILoveYouVA** 



#### **FUTURE ON-SITE VRE STATION**



FEATURES AND PRODUCTS VARY BY COMMUNITY. PRICE, OFFERS, FINANCING AND AVAILABILITY ARE SUBJECT TO CHANGE WITHOUT NOTICE.

**Brookfield** Residential





**CONTENTS** RIDE MAGAZINE | OCTOBER 2018

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- 08 | BACKPACKS
- 09 | PUZZLES & CARTOON



#### ATTENTION NEW RIDERS

New to VRE? Welcome aboard! This magazine is distributed on our trains monthly, and offers our riders insight on our current projects as well as information on area happenings. In addition to signing up for Train Talk alerts at vre.org, please use this magazine to stay informed.



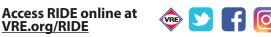
#### **ADVERTISING** IN RIDE MAGAZINE

ADVERTISING REVENUE COVERS PRODUCTION AND PRINTING COSTS



AZINE SOY

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# FROM THE **CEO** YES, WE ARE PUBLIC TRANSPORTATION



**DOUG ALLEN** Chief Executive Officer

e are public transportation, and as such, we actively work with and receive regulatory oversight from several Federal agencies including the Federal Transit Administration (FTA), Federal Railroad Administration (FRA), Transportation Security Administration (TSA), and Occupational Safety and Health Administration (OSHA).

Much of our work with these agencies is focused on safety and security, and is supported by a two-way dialogue. Sometimes we are responsible for reporting information to an agency, as with the FTA's National Transit Database (NTD). The NTD serves as the American transit system's repository of financial data including funding source information, as well as the repository of data pertaining to agency operating and asset conditions. NTD Data Reports – Agency Profiles and Summaries and Trends – are available at transit.dot.gov/ntd. NTD's reports provide a great level of visibility and in pertaining to VRE, offer a snapshot of our annual passenger miles, weekday trips, and more.

As we are public transportation, we follow many standardized procedures and you have visibility into our activities. Coupling our team's strong belief in customer service and transparency of performance results – we serve you, the rider. We're always available for questions, and encourage you to reach out to us through our website, on our monthly Online Forum, or by giving us a call.

Sincerely,

**DOUG ALLEN** Chief Executive Officer Virginia Railway Express

#### **DATES TO REMEMBER**

12

Clifton Day: October 7th Columbus Day (No VRE Service): October 8th VRE Pop Up Event at Quantico: October 17th

# THIS SUMMER'S ON-TIME PERFORMANCE CHALLENGES

As all VRE riders are aware, we have faced some major challenges in maintaining our high standard of On Time Performance (OTP) for the past few months. The environment in which we operate presents some unique conditions and we have built a reputation on being able to navigate those conditions and deliver a safe trip, while getting passengers to their destinations on time. We understand the frustration of our riders and continue to work with our host railroads to manage some of the causes of these delays.

On September 21st, we presented a summary of the delays along with the primary causes to the VRE Operations Board. The intent was not to make excuses, but to share the information simply to keep everyone better informed. We fully understand our riders generally do not care about the reasons why we are late, they just want to get to and from work on time. However in the interest of full disclosure, we thought sharing this information here may be beneficial.

We looked at March 2018 as an example of an average month. We had 47 delayed trains in March (delayed meaning more than five minutes late to their final destinations), resulting in a system OTP of 92%. The delayed trains were a reflection of the normal things we see on the railroad including some train interference from Amtrak and freight trains, a few signal and switch issues, and a few other minor routine issues.

Contrasting an average month (March) with July and August, we see the summer months with a spike in train interference, major issues with signals getting through the Amtrak tunnel into and out of Union Station, weather related delays, and speed restrictions due to track work. Please see the full list of delay causes below, and the number of corresponding late trains.

	# Tra	ains Dela		
Cause of Delays	March	July	August	
Amtrak Signal Issues-Tunnel	0	67	51	0
Weather (Heat/Flash Flood)	0	36	46	0
Train Interference	27	35	71	0
Switch/Signal Issues	12	13	12	
Brush Fire	0	7	0	
CSX Tie Replacement	0	0	28	0
KRSV (Keolis)	1	2	1	
Medical/Police	1	1	1	
Testing	2	0	0	
Passenger Handling	4	0	0	
Total Trains Delayed	47	161	210	
On Time Performance	92%	76%	71%	]



Once again, this information is being provided simply as information. VRE continues to work daily with our host railroads to help minimize these delays and get back to the reliability we have all come to expect. We would like to thank all of our riders for their patience and understanding as we work through these issues.

#### **Amtrak Signal Issues**

The summer's storms led to saturated electrical and signal equipment in the tunnel leading to Union Station. The water caused improper Track Occupancy Lights to appear in the signal system. Those improper indications simulated the presence of a train, which required trains to be given permission by the signals, and to proceed at an extremely slow speed. This resulted in delays and congestion coming in and out of Union Station. Amtrak is working to solve the issue with the signal system.

#### Weather

Speed restrictions due to heat are not unusual during the summer, but this year has also seen multiple occurrences of flash flood speed restrictions, and high wind warnings which require trains to stop completely.

#### **Train Interference**

As mentioned previously, there will always be some level of interference from other trains. However, the delays VRE has experienced recently are largely attributable to two factors.

First, is the ongoing impact of a CSX derailment south of Alexandria back in May. While the loss of track one south of Alexandria to Springfield does not directly impact VRE's ability to operate, the railroad's inability to put freight trains on track one in Springfield has meant freight trains crossing in front of VRE trains at the Alexandria/Franconia (AF) interlocking. AF is also the point where VRE's Fredericksburg and Manassas Lines merge. Adding the freight trains to the mix there has added to congestion and has limited the railroad's ability to recover from disruptions which do occur. CSX continues to work on restoring track one and the bridge which was damaged by the derailment, and anticipates having work completed at the end of the year.

The second factor in the summer's raised train interference numbers was the derailment in the Amtrak tunnel on August 2nd. The incident occurred just prior to our afternoon service, and impacted nearly every VRE train because we were unable to get the trains from the storage yard north of Union Station and pass to head south. We were also unable to stop most trains at the platforms in Union Station, so many riders who typically board at Union had to get to L'Enfant. The number of trains delayed and the length of those delays combined to make August 2nd VRE's worst day ever for total delay minutes.



Image: Damage from CSX's freight train derailment near Alexandria in May.

#### **CSX Tie Replacement**

Fredericksburg riders have seen the many ties stacked along the railroad. This particular project is much larger than most we have seen, with CSX replacing over 30,000 ties in a 30 mile stretch of railroad. Once the ties and ballast are replaced, speed restrictions are placed on the specific track until a set tonnage passes over the area to allow the area to settle properly. The work is completed overnight so the tracks are available for VRE trains in the morning, but the speed restrictions remain in place until enough traffic can be routed over those tracks. The challenge for VRE is most of our platforms are on track 2, and the initial phase of the project was done on track 2, requiring VRE trains to abide by the speed restrictions. That's why some passengers may have seen other trains running on Track 3 at regular speed.

# 2018 CLIFTON DAY FESTIVAL

One of Northern Virginia's favorite fall events, the Clifton Day Festival, will take place on Sunday, October 7th from 9 am to 5 pm in the scenic town of Clifton.

#### **Vendors & Activities**

Under the theme "Small-town charm, big-time fun," the 2018 festival will feature a marketplace with around 150 artisans, antique dealers, vintage sellers and other vendors. Live music, children's activities, pony rides, a beer & wine garden and other delicious food and beverage choices will add to the fun.

This year's festival will also include a display of LOVEwork letters provided by the Virginia Tourism Corporation. Visitors can take selfies with the eight-foot-tall LOVE letters, which will be located on Ayre Square at the corner of Main Street and Chapel Road.

#### **Festival History**

The Clifton Day Festival, hosted by the Clifton Betterment Association (CBA), arose from a 1960s revitalization effort for the historic town of Clifton, which had fallen into a state of disrepair since its incorporation in 1902. Residents decided to hold a festival in 1967 as a way to attract the public to the place they called home. The annual festival, now in its 51st year, has been going strong ever since on the Sunday before Columbus Day.

Each year, Clifton Day raises funds for the Girl and Boy Scouts, Clifton Lions Club, Acacia Lodge, the Clifton Presbyterian Church and other nonprofit groups. Sponsors for 2018 include F.H. Furr Plumbing, Heating, Air Conditioning & Electrical; Norfolk Southern; Ourisman Fairfax Toyota; Peterson Companies; Republic; United Bank; Villagio Hospitality Group; and VRE.



Clifton Day is the only day of the year when the VRE stops in the town.



Like the festival on Facebook for more great pictures.

#### **Admission & Getting There**

Admission is free. Parking starts at five dollars per car. VRE will provide roundtrip train service to Clifton from all stops between Manassas and Rolling Road. The train ride to Clifton is free, and the return trip costs \$5 per person (children under age two ride free).

For more information about Clifton Day, visit cliftonday.com or the festival's Facebook page.



#### BURKE VOLUNTEER FIRE & RESCUE DEPARTMENT

Each Wednesday, Regular BINGO sessions start at 7:45pm 9501 Old Burke Lake R, Burke, VA 22015

Doors open at 5:30 p.m. and Early Bird

games begin at 7:00 p.m. The Regular session follows and typically begins between 7:45 pm – 8:00 pm. In addition to 10 Early Bird games and 21 regular session bingo games during the evening, the department also plays a Progressive game, Pick 7, and a end of the night, cover-all Jackpot for \$1,000.

#### **36TH ANNUAL MANASSAS FALL JUBILEE**

October 6, 10:00 am - 5:00 pm Historic Downtown Manassas Center Street, Manassas, VA 20110

This year's Jubilee will include an assortment of fun for both kids and adults with over 100 crafter and community booths, live music and entertainment, and more! The Fall Jubilee is free to the public. Bring the family out for a day of fun – play games, shop at unique crafter booths, and so much more!

#### 23RD ANNUAL ART SAFARI

October 13, 12:00 pm - 4:00 pm Torpedo Factory Art Center, 105 N. Union St. Alexandria, VA 22314

An Alexandria tradition for more than two decades, Art Safari returns for a day of hands-on activities for kids and families. Dozens of artists lead budding arts enthusiasts in hands-on projects throughout the building. Children should wear clothing that can get a little dirty. Most activities are appropriate for ages 5 - 11. Some parental participation may be required.

#### UMW PHILHARMONIC FIDDLESTIX INSTRUMENT PETTING ZOO

October 27, 3:00 pm - 5:00 pm Dodd Auditorium, 1301 College Ave Fredericksburg, Virginia 22401

The Fiddlestix Instrument Petting Zoo will be a Halloween event on Saturday, Oct 27, 2018 from 3:00 pm – 5:00 pm in Dodd Auditorium. Kids and families will meet the principal players of the Philharmonic orchestra up close and personal. The musicians will demonstrate each instrument for the kids, who will get a chance to try them out. Dr. Bartram will also be giving conducting lessons on stage! There will be games and lots of fun. The event will conclude with a brief concert for the kids. No reservation or tickets required.

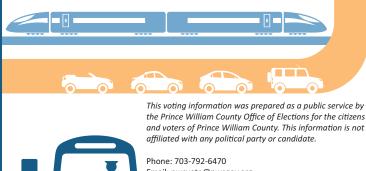


# **Voters Who Commute on Election Day:**

#### Commuters are eligible to vote by absentee ballot in advance of Election Day. Commuters can use Reason Codes 1C, 1D, or 1E. www.vote.virginia.gov

-or-

**Vote by Mail:** You can vote in the comfort of your own home by having a ballot mailed to you. In order to have a ballot mailed to you, voters must fill out and submit an application to the Office of Elections. Apply for your mail ballot online at the Virginia Department of Elections > Ways to Vote > Vote Absentee by Mail.



Phone: 703-792-6470 Email: pwcvote@pwcgov.org Website: www.pwcvotes.com Text PWCVOTES to 94253 to get Voting Updates and Election Reminders! Vote at a Prince William County Absentee Vote Center: Voters who plan to visit an Absentee Vote Center do not need to submit an application online beforehand. Simply show up at the Vote Center most convenient for you with your Photo ID. All Vote Centers are open 8:30am to 5:00pm. Visit pwcvotes.com for a complete schedule including Saturday hours.

Prince William County Absentee Vote Center Locations:

Main Office of Elections 9250 Lee Avenue, Suite 1, Manassas, VA 20110

DMV Office of Elections 2731 Caton Hill Road, Woodbridge, VA 22192

Haymarket Gainesville Community Library 14780 Lightner Road, Haymarket, VA 20169

LAST DAY TO VOTE ABSENTEE Saturday November 3 All Vote Centers open 8:30am to 5:00pm

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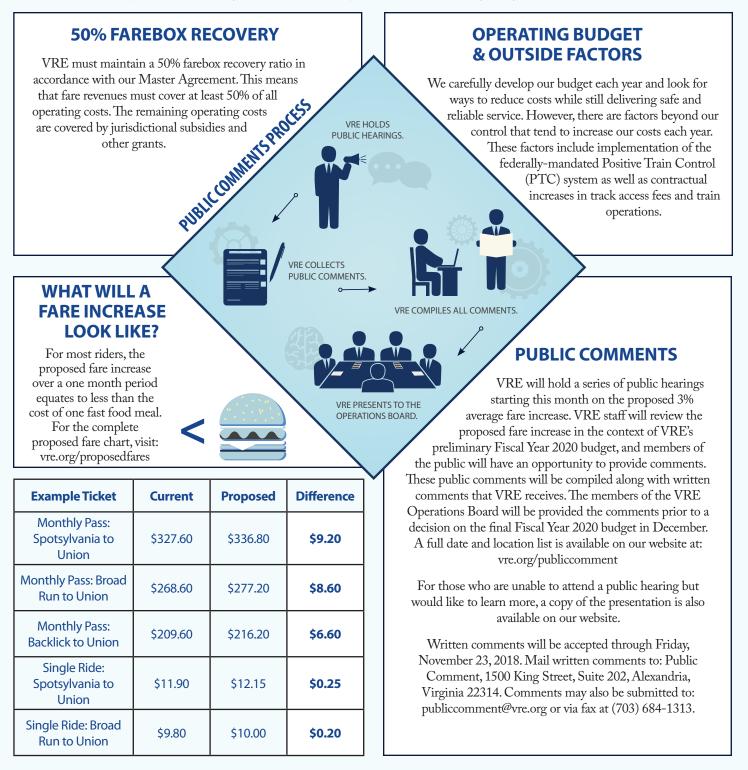


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# **NEXT SUMMER'S PROPOSED FARE INCREASE**

Each summer, we begin preparing the budget for the following fiscal year based on known factors and educated forecasts. In order to sustainably and equitably support the costs of providing our service, the VRE Operations Board has directed that passenger fares and jurisdictional subsidy contributions should be increased in alternating years. Following a jurisdictional subsidy increase in Fiscal Year 2019, we are proposing a 3% average fare increase for Fiscal Year 2020. This proposed increase will help VRE continue to meet its requirement of covering at least 50% of our operating costs through ticket sales.

Any increases will not go into effect before July 1, 2019, which is the beginning of our next fiscal year.



## BACKPACK, OR SMACK-ATTACK?

Backpacks are common with commuters as backpacks naturally make it easy to carry everything needed for the ride. You may be surprised however that while your backpack is convenient for you, it may be inconvenient for your fellow riders at times.

We receive requests each month to remind riders to be mindful of their backpacks. It seems too often, unsuspecting riders are bumped and knocked by a backpack being hurriedly thrown on or quickly spun around.

> Additionally, backpacks and other bags should not be placed in empty seats while new riders are boarding, unless there is a corresponding (second) validated ticket.

> > Please note we appreciate you and your backpack, and appreciate that you have chosen us for your commute ... but we do ask that all backpack wearers make sure they are considerate of fellow riders.



Ideas, Likes, Critiques? RIDE Magazine Online Survey: vre.org/ridesurvey

#### Get Noticed With VRE Advertising

Reach our passengers with advertising opportunities on our platforms, in our trains and through our award-winning RIDE Magazine. 70 percent of passengers have an annual household income of more than \$100,000.

For more information, visit: vre.org/advertising

Contact: advertising@vre.org (703) 838-5417

# PUZZLE SOLUTIONS

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# RAIL TIME **PUZZLES**

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- Wall St. takeover
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RIDE Magazine | OCTOBER 2018 9

ANDERSON

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- resort Two film awards won
- by Amy Adams Bluebloods
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- spy role Be too interested
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  - 1940s computer
- Electronic instrument, for short
- Crumple up, so to speak Bides one's time

good-night!" poet

"And to all a

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- Information: bingo@bvfrd.org or 703-869-0860





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