

Service Changes Effective November 30 AND December 14

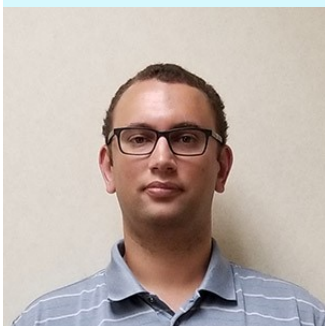
A Service Change will take effect on Monday, Dec. 14, 2020.
Changes include:

- Route 1 Local buses direct service to Quantico remains suspended until further notice.
- Some timetables have been revised.
- ALL routes will continue to operate on Friday schedules until further notice.
- Monday - Thursday only trips have been removed from published schedules.

In addition, suspension of three OmniRide Express routes will go into effect **Nov. 30**: Dale City – Mark Center, Lake Ridge – Mark Center and Tysons.

A detailed listing of changes can be found at OmniRide.com

New Chief Development Officer for OmniRide



Joseph Stainsby was appointed to the position of Chief Development Officer for OmniRide in August.

As the Chief Development Officer, Stainsby will execute the vision and direction of the Board of Commissioners and implement the Strategic Plan to develop and grow new and/or improved transportation solutions for the region.

Stainsby has served as the Program Manager for Vanpool Alliance since its inception in 2013. Under his leadership, Vanpool Alliance went from an initial concept to the 5th largest such program in United States with almost 700 enrolled vans generating nearly \$7 million in federal earnings annually for Northern Virginia.



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TSA Awards OmniRide Highest Honor for Security Program

The Transportation Security Administration (TSA) honored OmniRide with the prestigious BASE Gold Standard Award in September.



The award is the top recognition TSA can give to a transit agency for demonstrating outstanding performance in enhancing their security programs. OmniRide is the first and only bus-only transit system in the National Capital Region to earn this recognition.

“To be recognized across the transit industry as a leader in security is an honor,” said Bob Schneider, OmniRide Executive Director. “Being in the D.C. region allows for us to play a unique role. We are tasked to focus on the movement and security of many of our nation’s workers who travel to the Pentagon and into the Capital every day. We don’t take that responsibility lightly, and for the TSA to acknowledge that is a tribute to what we do every day.”

BASE stands for Baseline Assessment for Security Enhancement and was developed by the TSA’s Surface Transportation Security Inspection Program and the Office of Security Policy and Industry Engagement

The BASE compares a transit agency’s internal security processes, procedures, and policies against TSA and Federal Transit Administration security recommendations.

This is done through a voluntary annual review of 17 categories of security and emergency preparedness elements. The criterion for achieving the “Gold Standard” in security is attained by an overall average score of 90 percent in each category evaluated.

OmniRide is one of only three transportation providers to win a Gold Standard Award this year. Additional winners are Oahu Transit, Inc. and Go Triangle, which operates in North Carolina. Past recipients from the Northern Virginia and Washington, D.C. region include the Washington Metropolitan Area Transit Authority and the Virginia Railway Express.

OmniRide would like to publicly thank Byren Lloyd, OmniRide Manager of Safety and Security, for his commitment to making the security of passengers and employees the #1 priority at OmniRide. It is through his leadership that OmniRide was able to receive this honor from the TSA.



We are pleased to announce our new partnership with Keolis Transit Services LLC, as our new operations and maintenance contractor. Keolis began operating the OmniRide service on November 1, 2020.

They have a reputation for being committed to helping passengers travel safely, comfortably, and efficiently for over 100 years. With the rider experience at the forefront, Keolis carries over 100 million passengers each year on local, commuter, paratransit, and commuter rail services in 12 cities. This includes the Virginia Railway Express (VRE) commuter rail service, which PRTC co-sponsors with the Northern Virginia Transportation Commission.

"This partnership with Keolis will help OmniRide move forward to evolve our current mobility options for the County as well as look for new opportunities to run safe, efficient and effective public transportation," said Prince William County Supervisor Margaret Angela Franklin, who also serves as PRTC Chair.

The maintenance contractor services were performed by First Transit Inc up to November. The new procurement was not due to performance issues with First Transit, but because the contract with First Transit was expiring and OmniRide was required to issue a new procurement. OmniRide thanks First Transit, the organization's operator since 2003, for its excellent service and partnership over the past 17 years.

Welcome Aboard, Keolis!

For more information on OmniRide services visit OmniRide.com or contact Customer Service at 703-730-6664.

Trial Period for Pilot Paratransit Service

OmniRide introduced the Access paratransit service in the Manassas and Manassas Park areas this past winter as part of a one year pilot project. Due to the impacts of COVID-19 on bus ridership, our Board of Commissioners authorized the trial extension.

The OmniRide Access paratransit service offers door-to-door service within $\frac{3}{4}$ mile of the regular OmniRide western Local bus routes for riders with disabilities. The service is provided in vans with a maximum of four passengers during COVID, and riders need to be certified in order to use the service.

In June 2019, the Commission authorized OmniRide to begin the nine-month trial paratransit service pilot, which began in December 2019 and was anticipated to end in September 2020. However, the pandemic affected travel and ridership levels and management has determined that a fair evaluation of the paratransit service at this time is not possible. Instead, evaluation will begin again when the average daily ridership on western local routes reach 75 percent of the pre-COVID-19 level.

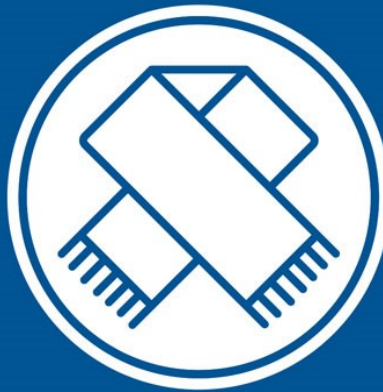
For more information about the program and certification process visit OmniRide.com/access.





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Face Coverings Required on OmniRide Buses



Until further notice, **ALL** passengers are required to wear face coverings while riding OmniRide buses. This requirement is in compliance with the Governor's orders on wearing face coverings on all public transit. The face coverings **DO NOT** have to be medical grade masks, but should cover both nose and mouth. Examples include bandanas, scarves, or homemade masks.