



VIRGINIA RAILWAY EXPRESS

TO: Potomac and Rappahannock Transportation Commission Chair Franklin and Commissioners

FROM: Rich Dalton, Chief Executive Officer

DATE: January 26, 2021

SUBJECT: VRE Monthly Update

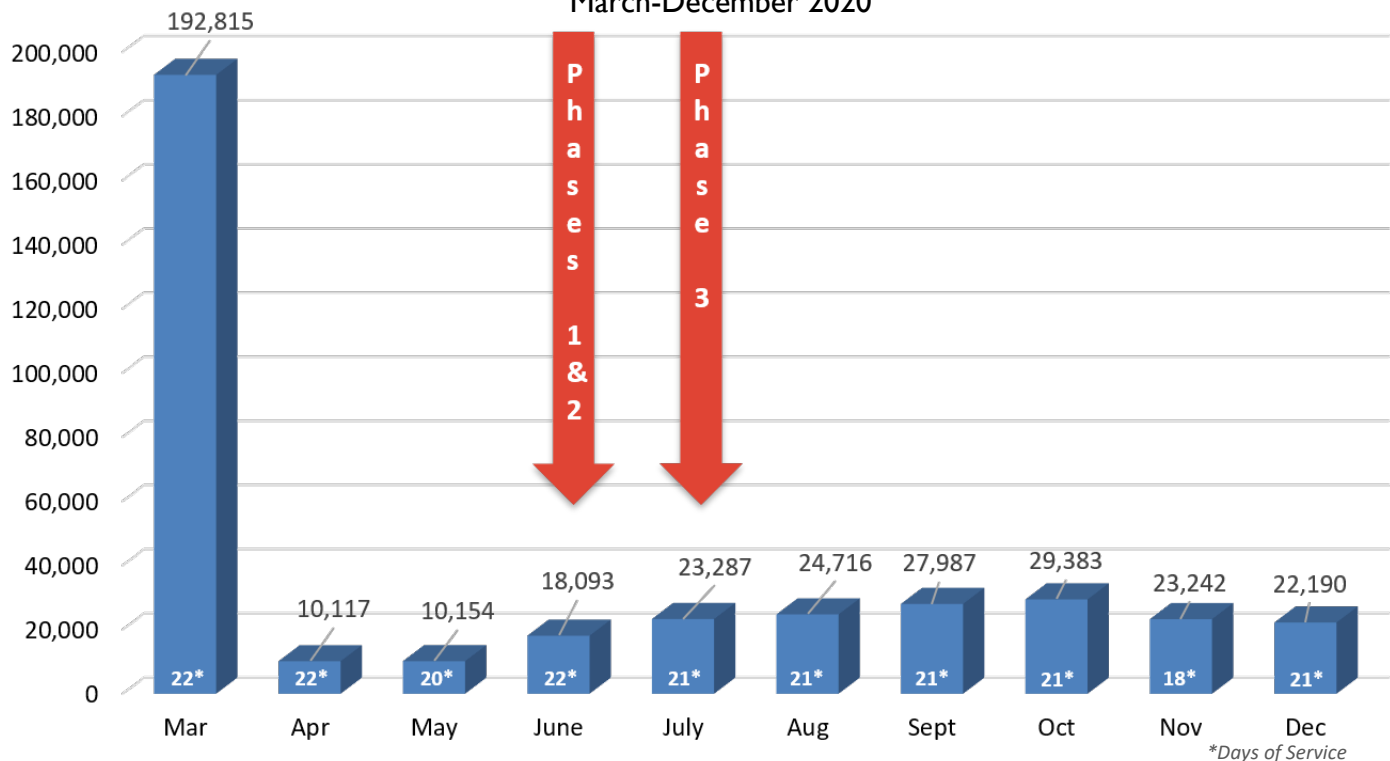
With the holidays behind us, VRE ridership improved during the first and second full weeks of January. However, due to the Martin Luther King Jr. holiday and enhanced security measures related to the Presidential Inauguration, VRE trains did not operate Mon., Jan. 18 through Wed., Jan. 20, which significantly affected weekly ridership. Returning to a full week of service on Jan. 25, we anticipate a bit of a rebound.

Week Ending	2020 Ridership	2020 Average Daily Ridership	2019 Ridership	Numeric Difference	Percentage Difference
January 1	*2,914	729	*31,438	-28,524	-90.7%
January 8	6,476	1,295	92,190	-85,714	-93.0%
January 15	5,905	1,181	94,709	-88,804	-93.8%
January 22	**1,761	881	*76,132	-74,371	-97.7%

*Four days of service **Two days of service

Monthly Ridership

March-December 2020



VRE continues to operate an S+ schedule and monitor ridership to allow for social distancing. We regularly update our [train utilization web page](#), which is a great tool for riders looking to maximize their social distance.

An upgraded version of [VRE Mobile](#) was launched earlier this month, providing passengers with an easy and contactless way to purchase and validate tickets. Future app upgrades will include trip-planning tools, and real-time info on parking availability and Amtrak arrivals.

Our Continuity of Operations team meets virtually each day and is in constant contact. VRE's supply chain, staffing, business processes, and other functional areas remain in good shape.

VRE's 2021 Operations Board leadership team was installed at our January 15 meeting. The new officers are Elizabeth Bennett-Parker (NVTC) as chair, Jeannine Lawson (PRTC) as vice chair, James Walkinshaw (NVTC) as secretary, and Preston Banks (PRTC) as treasurer.

I look forward to seeing you at the Commission's February meeting. In the meantime, should you have any questions, please feel free to contact me.