

MONTHLY PASS PROGRAM

Instruction Guide



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OmniRide Express riders can now purchase a monthly pass for unlimited rides for \$285! That's a 41% discount off the \$484 in one-way fares it would cost someone who normally rides daily for a month. Just pay once for the month and you're done.

The pass is available electronically, using the **OmniRide OmniPay** mobile payment app. Passengers can download and use the app to pay fares on OmniRide's services. The pass can be purchased with a credit/debit card or using your SmartBenefits allotment.

You can download the OmniRide OmniPay app from the Google Play Store or Apple Store.



Google
Play Store



Apple Store

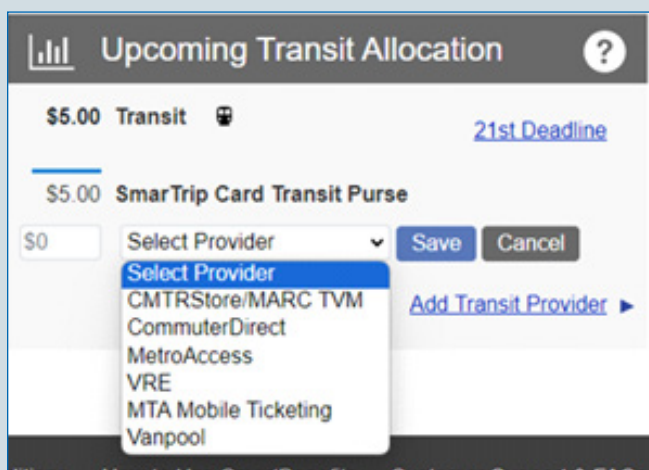


OmniPay

SmartBenefits®

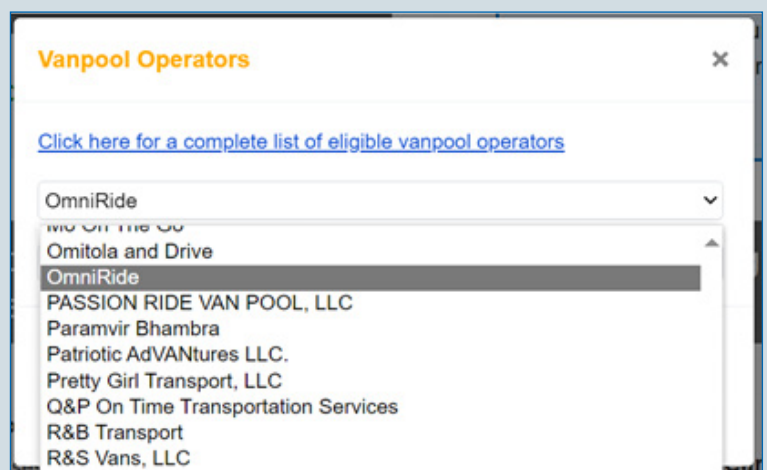
Your SmartBenefits can be allocated to the OmniRide transit provider and then you can use the OmniPay app to pay your bus fares. **The allocation must be set up by 11:59 p.m. ET on the 21st of a month in order to have it available for fare payment on the first day of the next month.** Use the directions below to set up your monthly allocation.

[Visit this link to begin the process.](#)



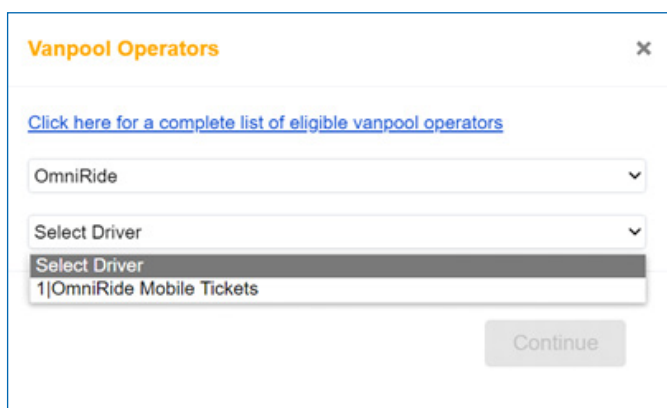
Step 1

Select “**Vanpool**” from the Select Provider dropdown list in the Upcoming Transit Allocation section of the SmartBenefits Dashboard.



Step 2

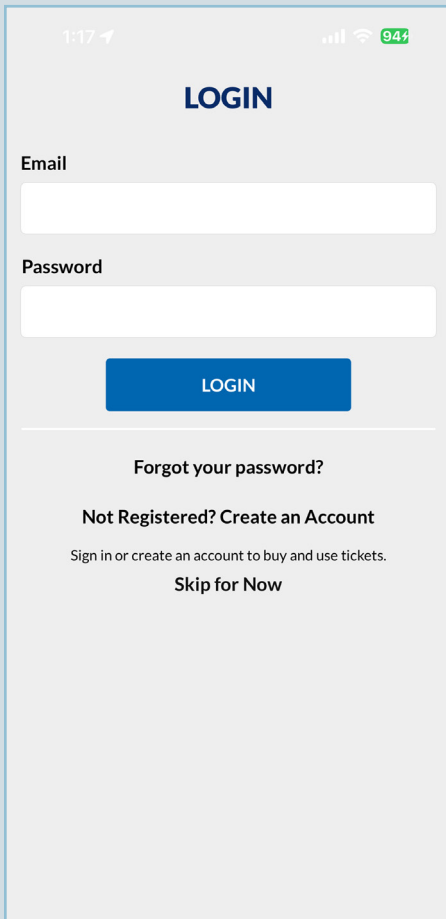
Select “**OmniRide**” from the Select Provider dropdown list or by typing ahead in the Vanpool Operators pop-up box.



Step 3

Select “**1|OmniRide Mobile Tickets**” from the Select Driver dropdown list, then click continue.

If you need assistance, a Transportation Support Associate is available at **703-730-6664** or **Omni@OmniRide.com**.



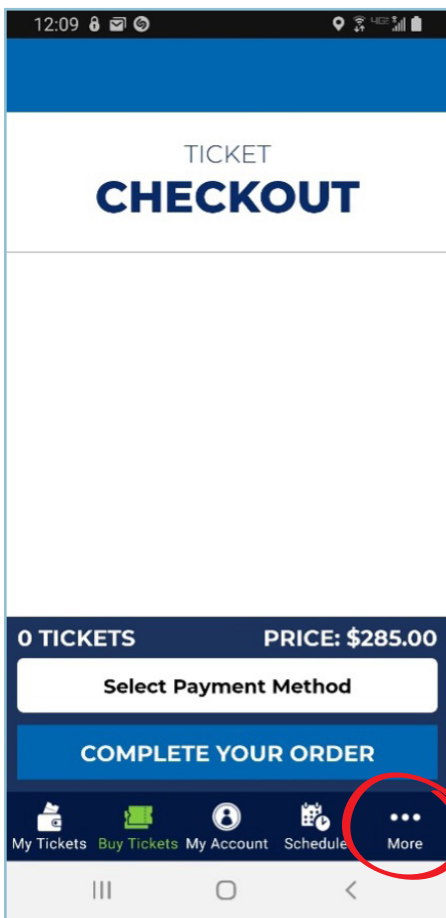
Registering Your SmarTrip® Card (including SmartBenefits®)

» Step 1

Login to your **OmniRide OmniPay** account, or register to create an account. Registration is required to buy and use tickets.



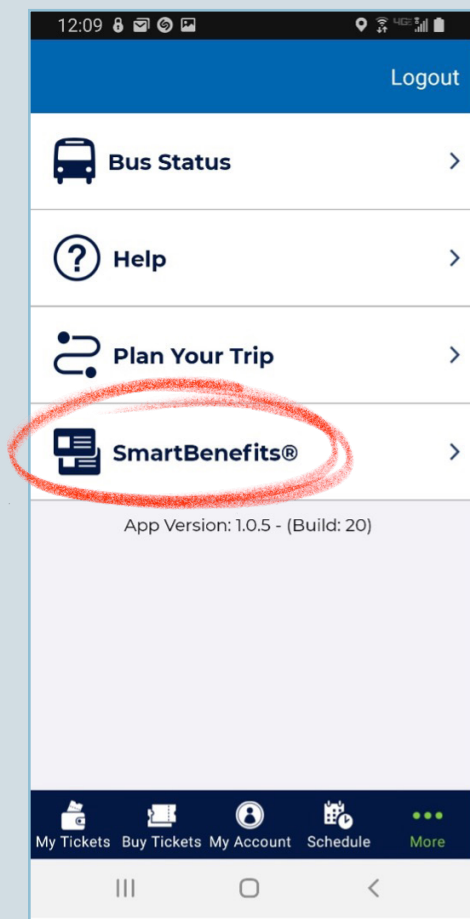
OmniPay



Registering Your SmarTrip® Card (including SmartBenefits®)

» Step 2

To register your SmartBenefits®, they must open the **OmniRide OmniPay** app, look below and click “More”.



Registering Your SmarTrip® Card (including SmartBenefits®)

» Step 3

Next, click on SmartBenefits®

SmartBenefits®

Serial Number

Allocation Amount

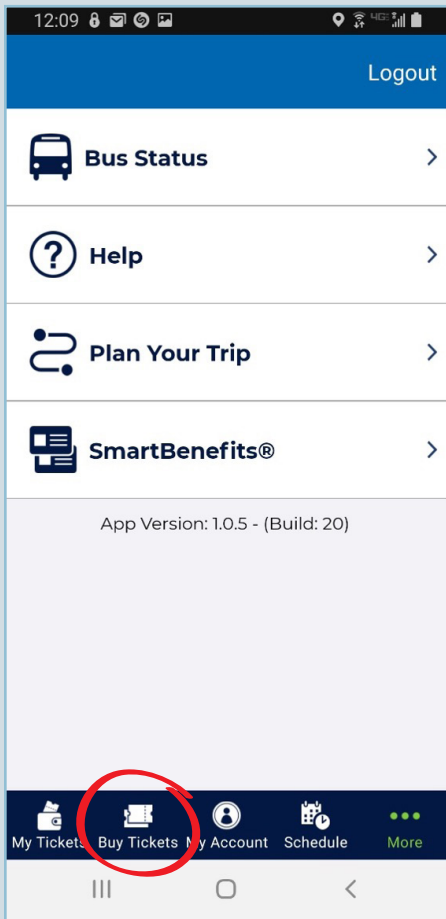
SUBMIT

Registering Your SmarTrip® Card (including SmartBenefits®)

» Step 4

Enter the serial number and allocation amount. Once the information is entered hit "Submit".

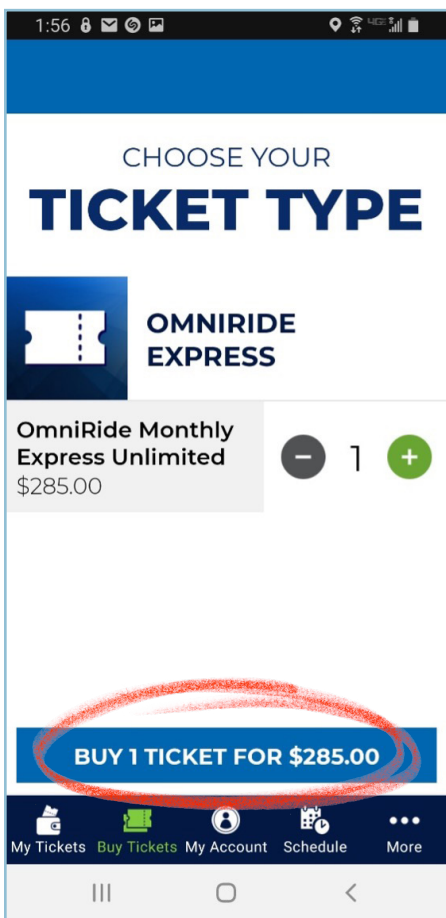
Note: Disregard the "Fare Media Not Found" error message. If the allocation is successful, funds will be available on the 1st of the following month.



Buying a Ticket/Monthly Pass



» Step 1

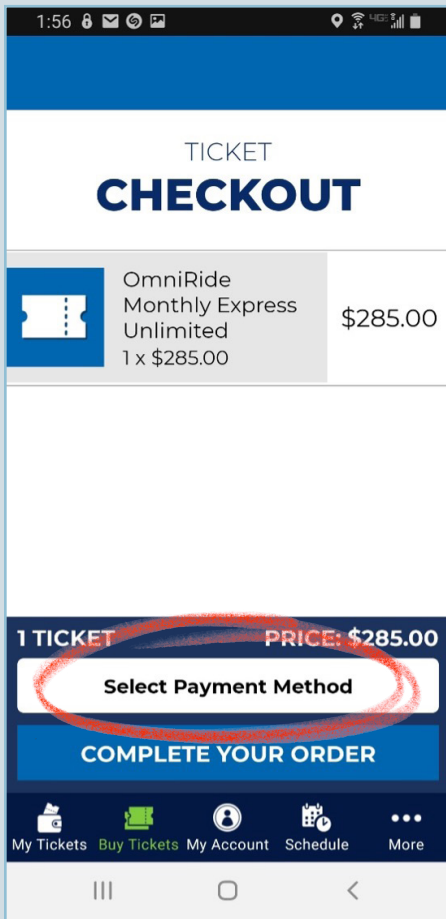
Click on “Buy Tickets”.



Buying a Ticket/Monthly Pass

» Step 2

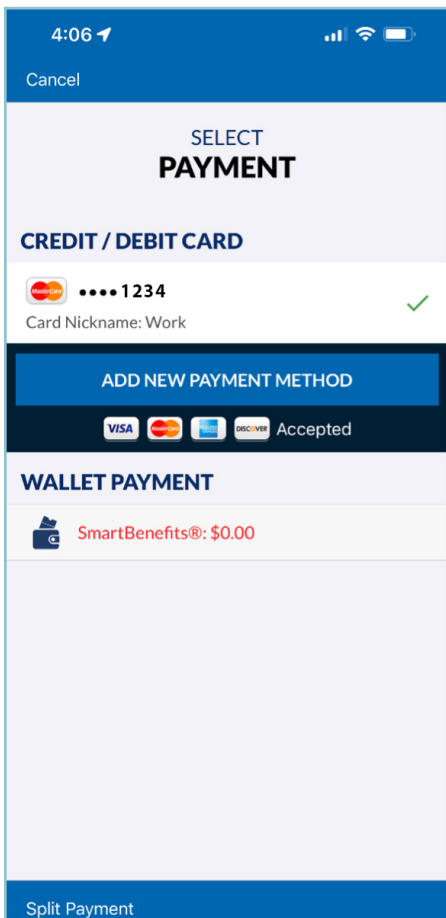
Next, click on “Buy 1 Ticket For 285.00”.
(You can also use the  /  buttons to increase/decrease quantities.)



Buying a Ticket/Monthly Pass

» Step 3

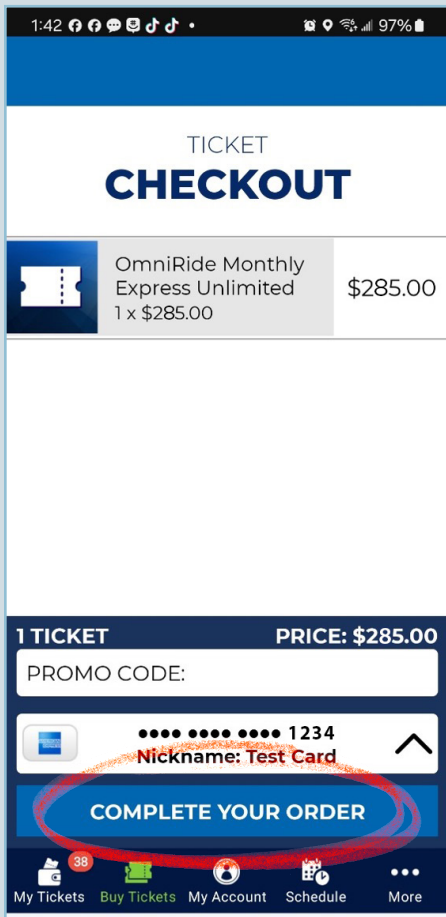
Click on “Select Payment Method”.



Buying a Ticket/Monthly Pass

» Step 4

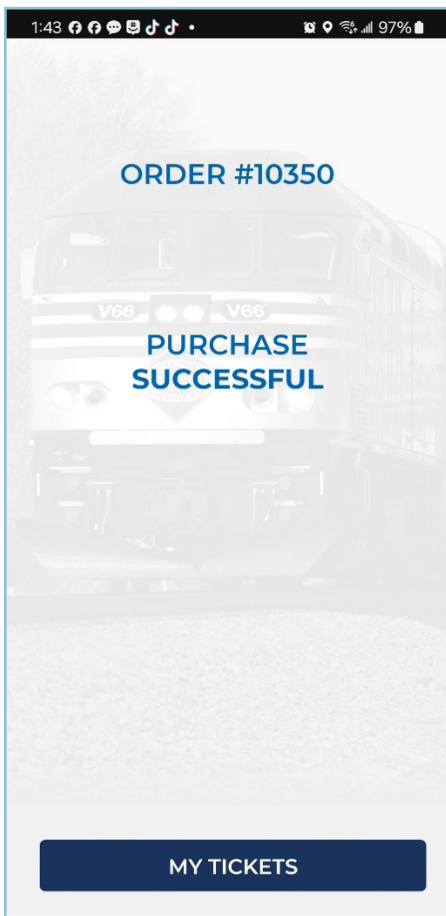
Once you select payment, you have the option to purchase with your wallet payment, which is your SmarTrip® card funds or with a credit card.



Buying a Ticket/Monthly Pass

» Step 5

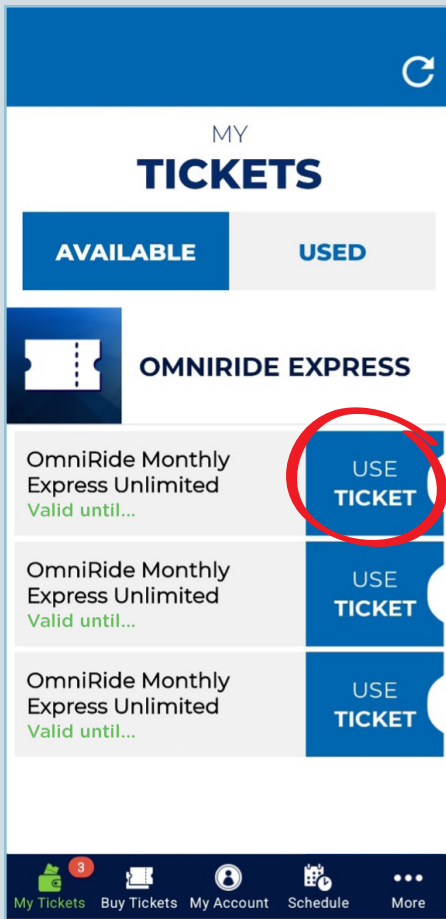
Click on “Complete Order”.



Buying a Ticket/Monthly Pass

» Step 6

After clicking on “Complete Order”, you should see a screen similar to what is shown on the left. There is a shortcut to the “My Tickets” page at the bottom of the screen.



Buying a Ticket/Monthly Pass

» Step 7

Navigate to the “My Tickets” page. Click on “Use Ticket” under the “Available” tab. Your phone’s camera should open.



Buying a Ticket/Monthly Pass

» Step 8

Show the QR code to the Bus Operator for visual inspection.

Cancel

SELECT
PAYMENT

CREDIT / DEBIT CARD

•••• 1234 ✓
Card Nickname: Work

ADD NEW PAYMENT METHOD

VISA Accepted

WALLET PAYMENT

SmartBenefits®: \$0.00

Split Payment

Instructions for Split Payment

» Step 1

To use the Split Payment option, click on “Split Payment” at the bottom of the screen.

Cancel

SPLIT
PAYMENT

Total: \$285.00
Amount Remaining: \$285.00

CREDIT / DEBIT CARD

☒ •••• 1234
Card Nickname: Work Amount: \$0.00

ADD NEW PAYMENT METHOD

VISA Accepted

WALLET PAYMENT

☐ SmartBenefits®: \$0.00 Amount: \$0.00

Single Payment Submit

Instructions for Split Payment

» Step 2

Choose between a card/debit card and the Smart Wallet Payment account.

Once you choose the split amount, click “Submit” at the bottom.

ORDER #24688

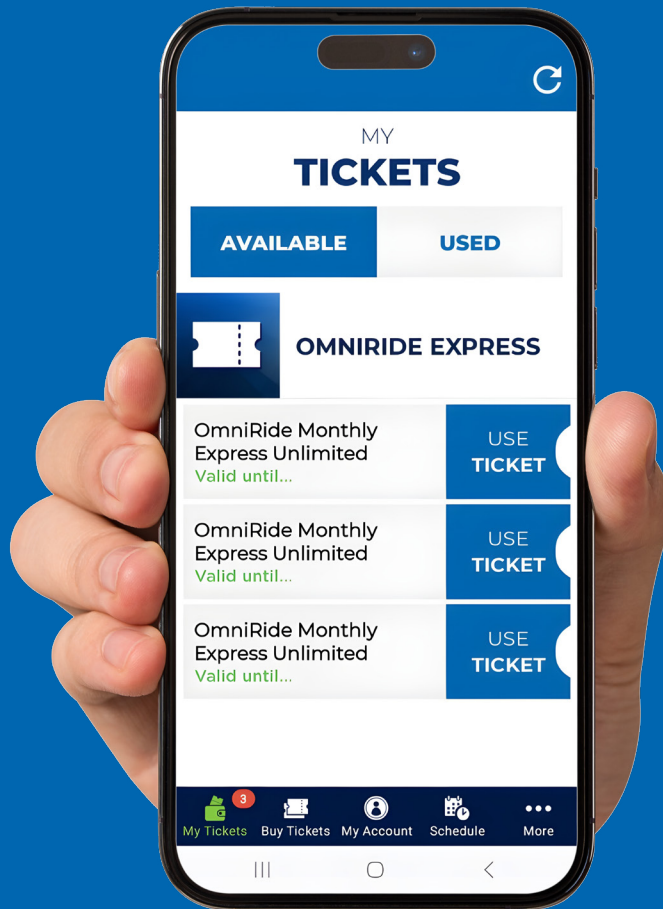
PURCHASE
SUCCESSFUL

MY TICKETS

Instructions for Split Payment

» Step 3

After clicking on “Submit”, you should see a screen similar to what is shown on the left. There is a shortcut to the “My Tickets” page at the bottom of the screen.



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