



MONTHLY PASS PROGRAM

Reference Guide



MONTHLY PASS PROGRAM

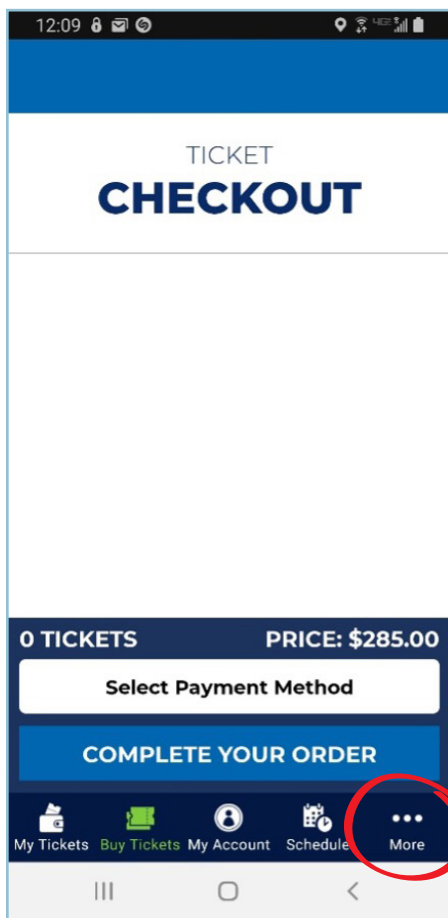
OmniRide Express riders can now purchase a monthly pass for unlimited rides for \$285. That's a 41% discount off the \$484 in one-way fares it would cost someone who normally rides daily for a month. Just pay once for the month and you're done.

The pass is available electronically, using the OmniPay mobile payment app. Passengers can download and use the app to pay fares on OmniRide's services. The pass can be purchased with a credit/debit card or using your SmartBenefits allotment.

You can download the OmniRide OmniPay app from the Google Play Store or Apple Store.

SmartBenefits

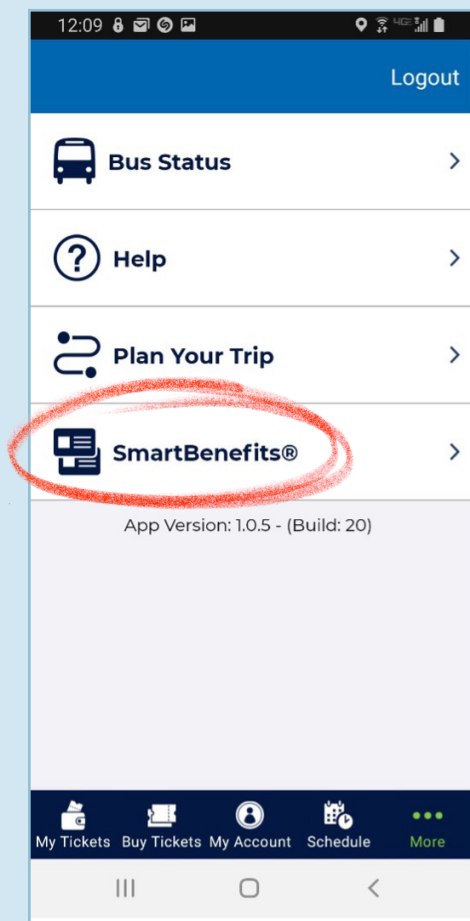
Your SmartBenefits can be allocated to the OmniRide and then you can use the OmniPay app to pay your bus fares. The allocation must be set up by 11:59 p.m. ET on the 21st of a month in order to have it available for fare payment on the first day of the next month. Use the directions below to set up your monthly allocation.



Registering Your SmarTrip® Card (including SmartBenefits®)

» Step 1

When a customer wants to register their Smartrip® card, they must open the app, look below and click "More".



Registering Your SmarTrip® Card (including SmartBenefits®)

» Step 2

Next, click on SmartBenefits®.

12:09

←

SmartBenefits®

Serial Number

Allocation Amount

SUBMIT

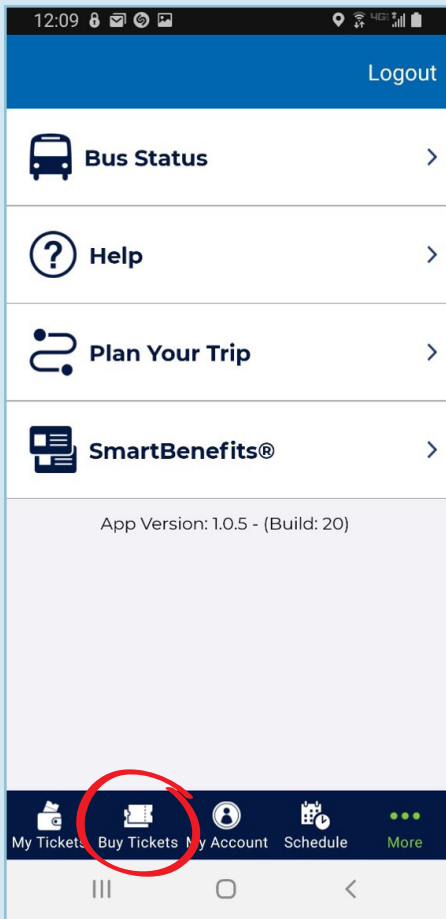
My Tickets Buy Tickets My Account Schedule More

Registering Your SmarTrip® Card (including SmartBenefits®)

» Step 3

Enter the serial number and allocation amount. Once the information is entered hit "Submit".

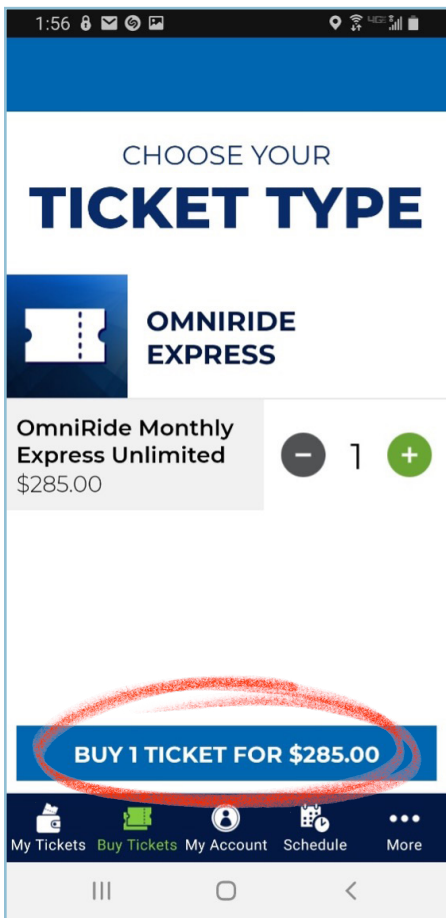
Note: Disregard the "Fare Media Not Found" error message.



Buying a Ticket/Monthly Pass

» Step 1

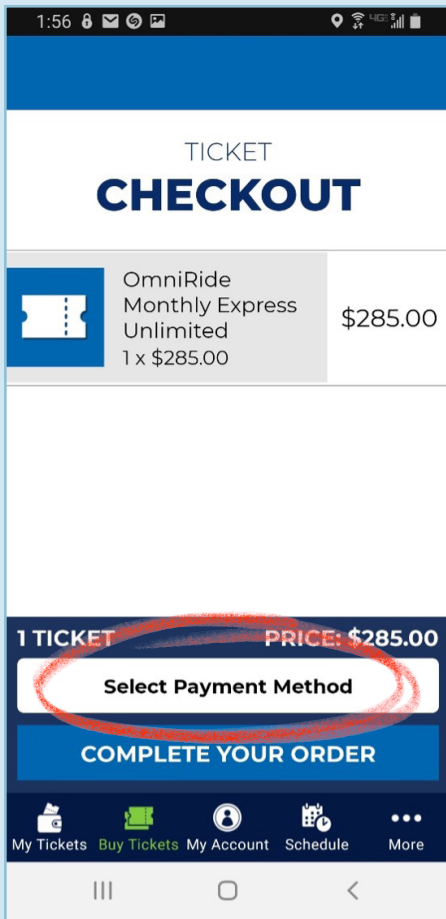
Click on “Buy Tickets”.



Buying a Ticket/Monthly Pass

» Step 2

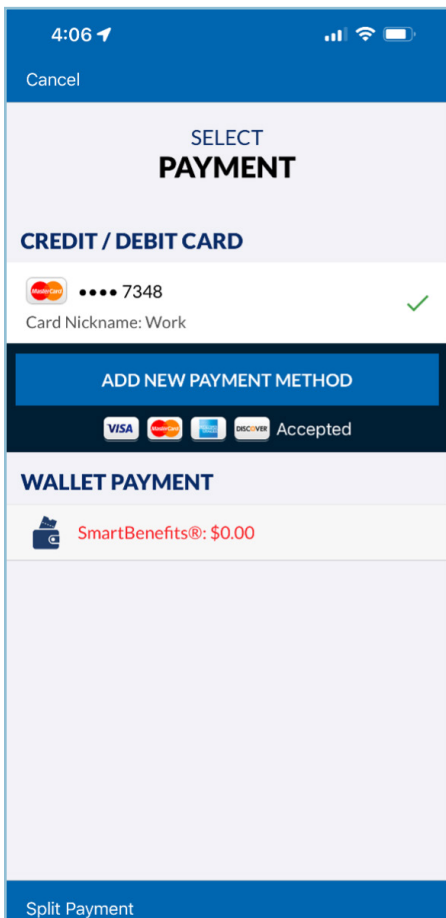
Next, click on “Buy 1 Ticket For 285.00”.
(You can also use the  /  buttons to increase/decrease quantities.)



Buying a Ticket/Monthly Pass

» Step 3

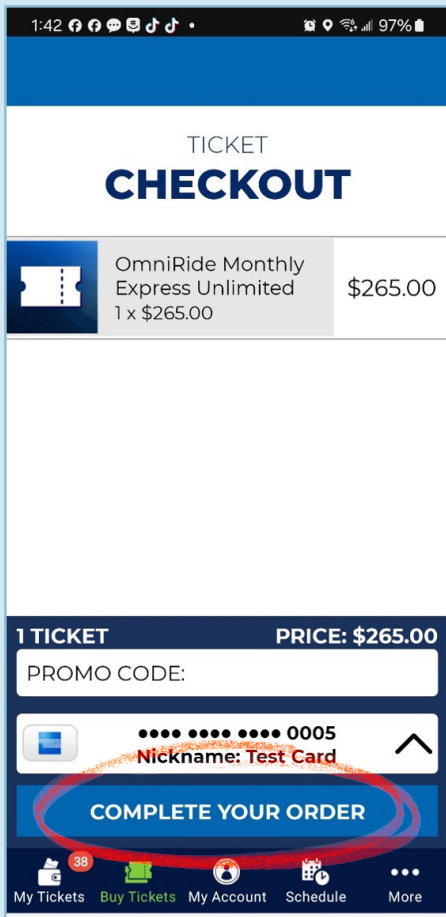
Click on “Select Payment Method”.



Buying a Ticket/Monthly Pass

» Step 4

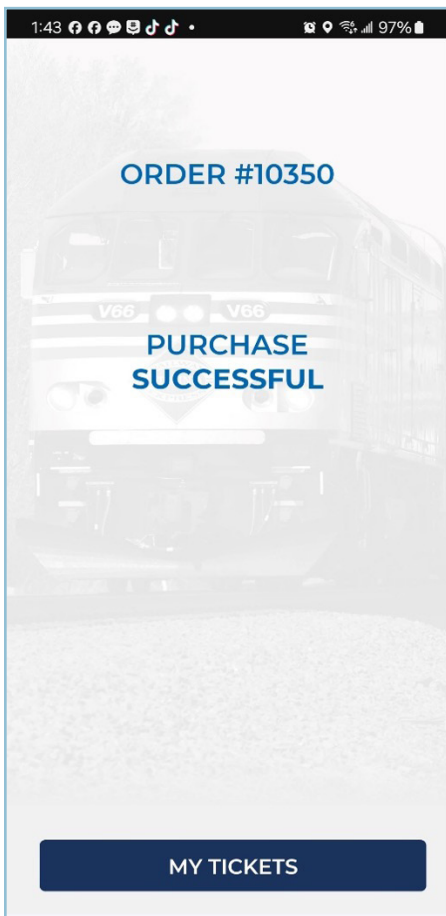
Once you select payment, you have the option to purchase with your wallet payment, which is your SmarTrip® card funds or with a credit card.



Buying a Ticket/Monthly Pass

» Step 5

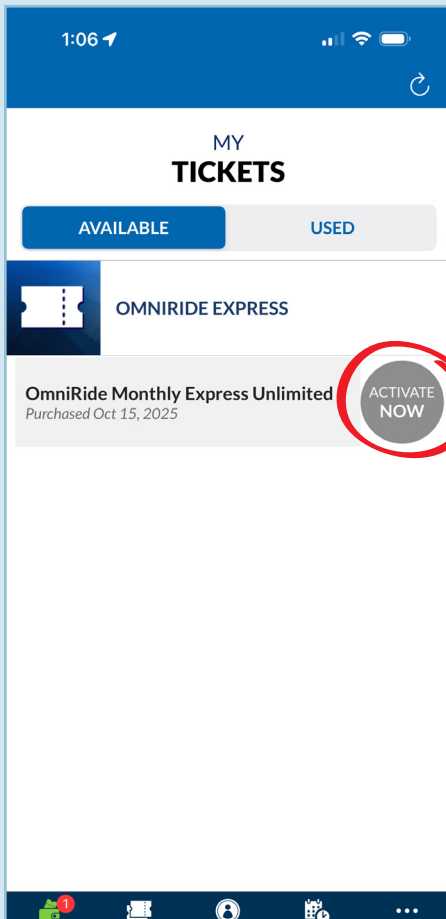
Click on “Complete Order”.



Buying a Ticket/Monthly Pass

» Step 6

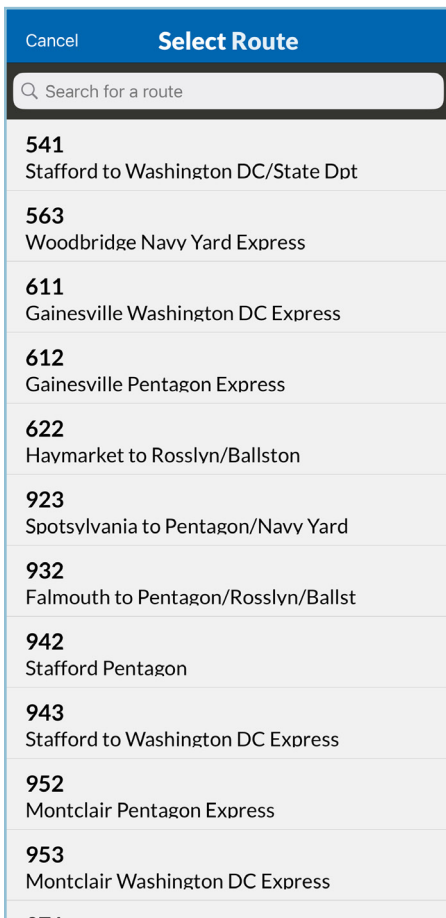
After clicking on “Complete Order”, you should see a screen similar to what is shown on the left. There is a shortcut to the “My Tickets” page at the bottom of the screen.



Buying a Ticket/Monthly Pass

» Step 7

Navigate to the “My Tickets” page. Under the “Available” tab, click on “Activate Now” (to the right of your purchased ticket).

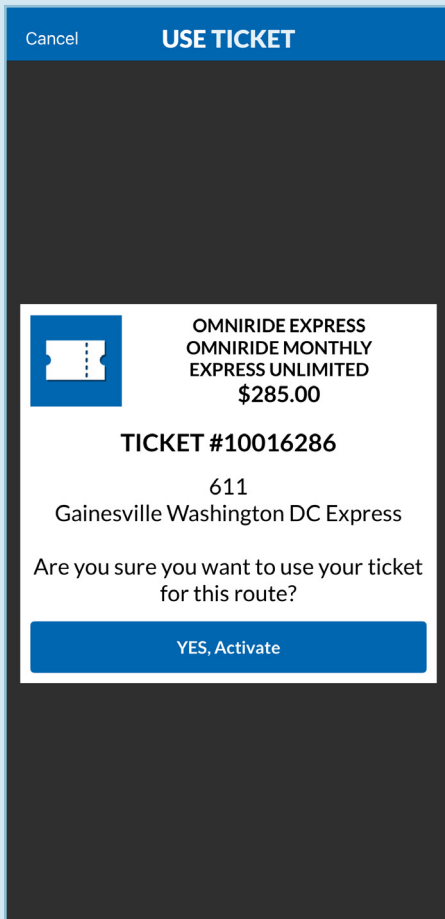


Buying a Ticket/Monthly Pass

» Step 8

Choose any one of the routes from the **Select Route** list (it does not have to be your current destination).

****NOTE: Activated tickets apply to all OmniRide Express routes for the duration of their activation.**



Buying a Ticket/Monthly Pass

» Step 9

Click “YES, Activate” when the following prompt appears to move forward to the next step.



Buying a Ticket/Monthly Pass

» Step 10

Your phone’s camera should activate. Show the QR code to the Bus Operator for visual inspection.

Cancel

SELECT
PAYMENT

CREDIT / DEBIT CARD

•••• 7348 ✓
Card Nickname: Work

ADD NEW PAYMENT METHOD

VISA Accepted

WALLET PAYMENT

SmartBenefits®: \$0.00

Split Payment

Instructions for Split Payment

» Step 1

To use the Split Payment option, click on “Split Payment” at the bottom of the screen.

Cancel

SPLIT
PAYMENT

Total: \$285.00
Amount Remaining: \$285.00

CREDIT / DEBIT CARD

☒ •••• 7348
☐ Card Nickname: Work
Amount: \$0.00

ADD NEW PAYMENT METHOD

VISA Accepted

WALLET PAYMENT

☐ SmartBenefits®: \$0.00
Amount: \$0.00

Single Payment Submit

Instructions for Split Payment

» Step 2

Choose between a card/debit card and the Smart Wallet Payment account.

Once you choose the split amount, click “Submit” at the bottom.

ORDER #24688

PURCHASE
SUCCESSFUL

MY TICKETS

Instructions for Split Payment

» Step 3

After clicking on “Submit”, you should see a screen similar to what is shown on the left. There is a shortcut to the “My Tickets” page at the bottom of the screen.



OMNIRIDE
GET THERE SMARTER

MONTHLY PASS PROGRAM