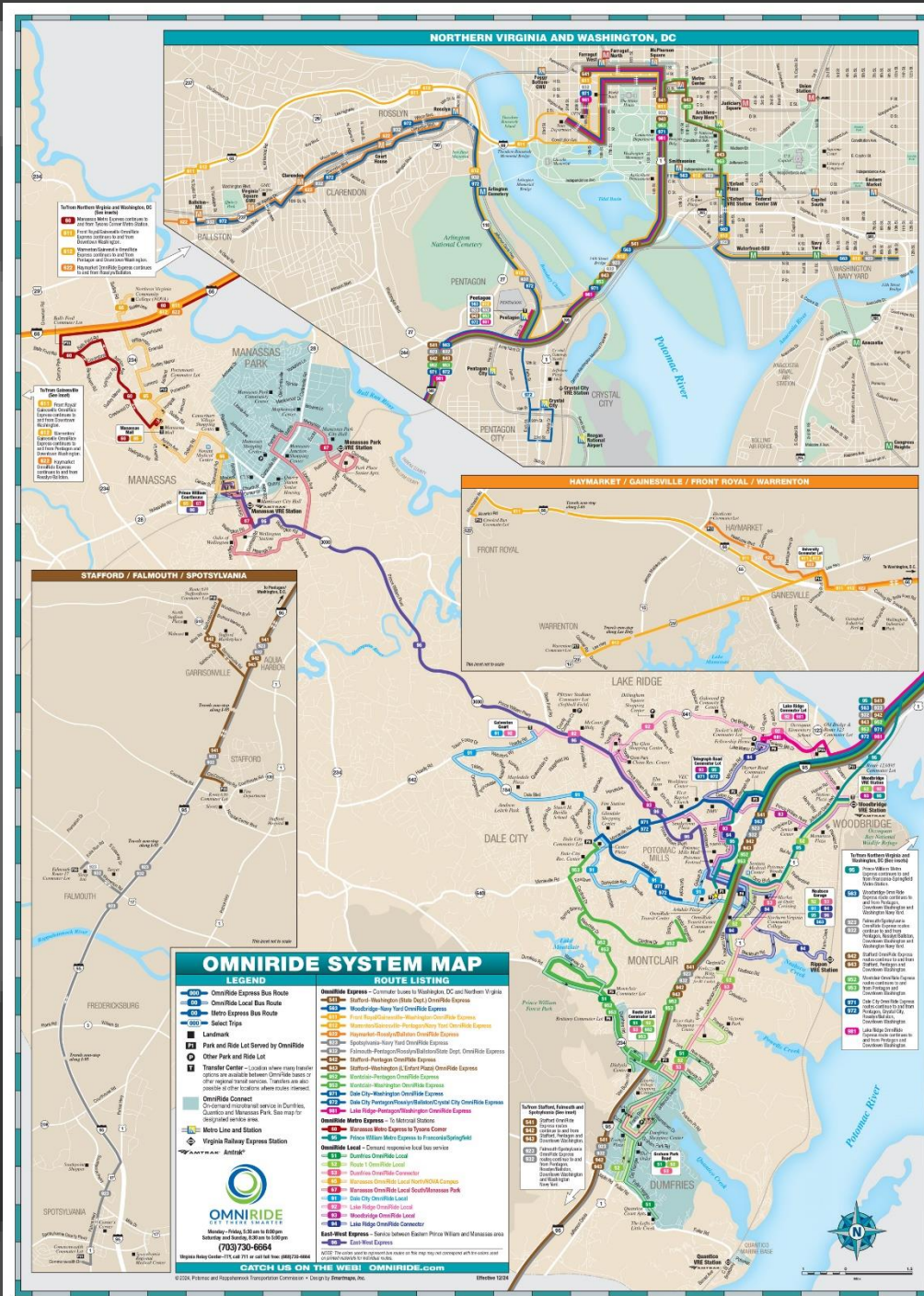


# What's new with OmniRide?

**Perrin Palistrant**  
**Director of Planning and Service Delivery**

# OMNIRIDE: Who we are...

- Commuter Bus
- Local Bus
- Paratransit
- Microtransit



# New Commuter Options

- Expanded commuter service to **Front Royal and Warrenton**
- Resulted in increased service from **University Commuter Lot**

## NEW WESTERN EXPRESS COMMUTER ROUTES

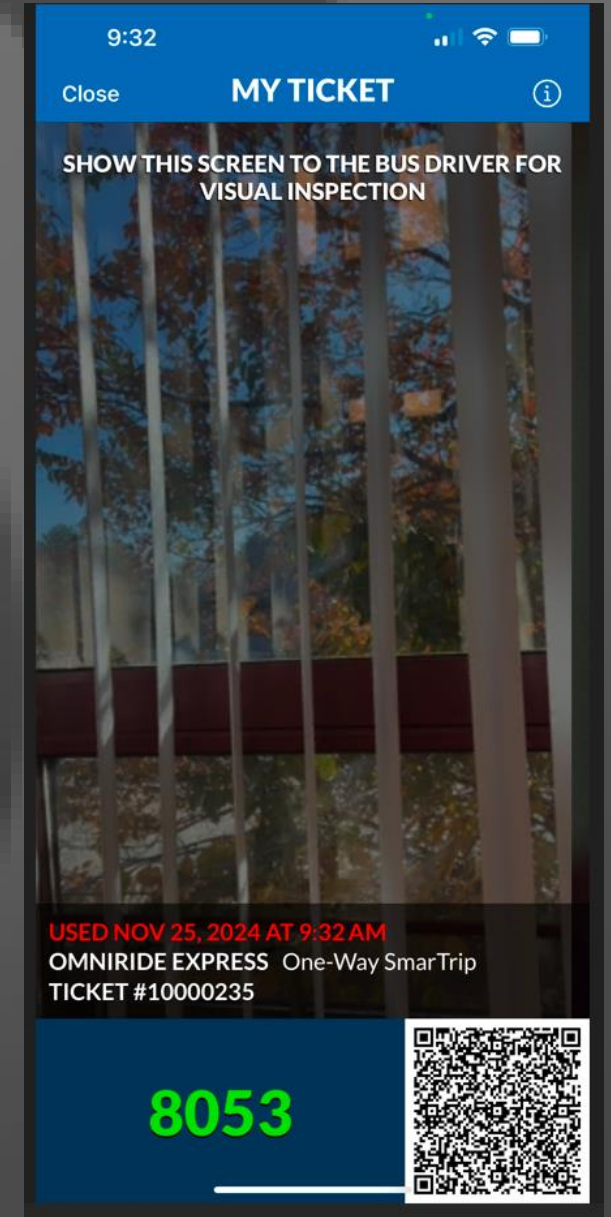
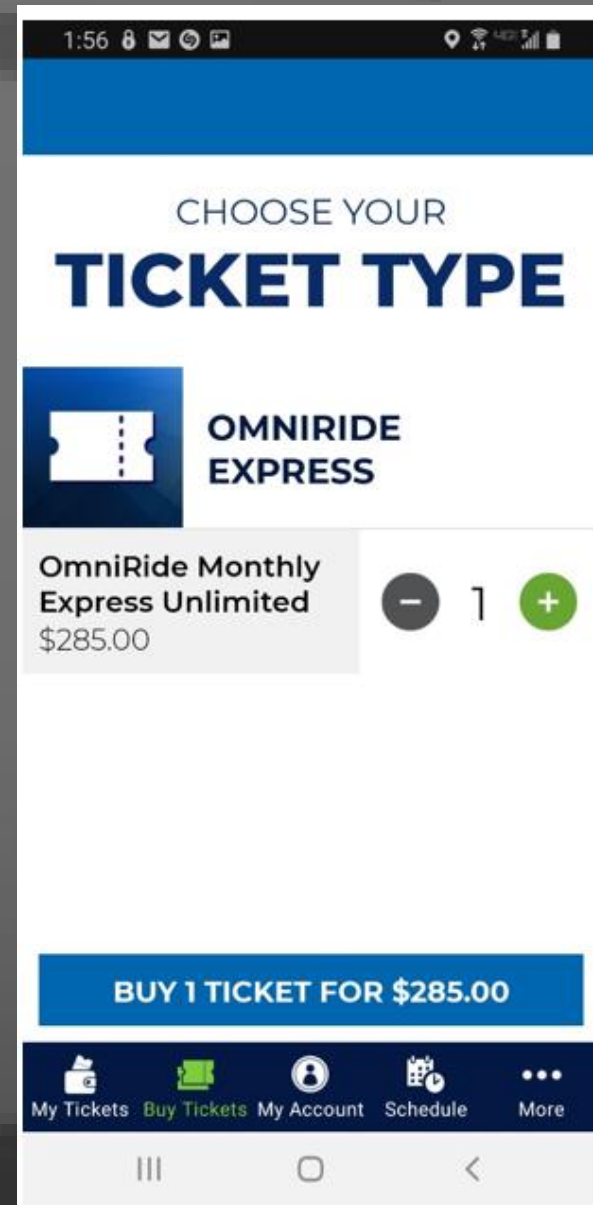
Express routes serving Front Royal & Warrenton start Dec. 9th.

[LEARN MORE](#)



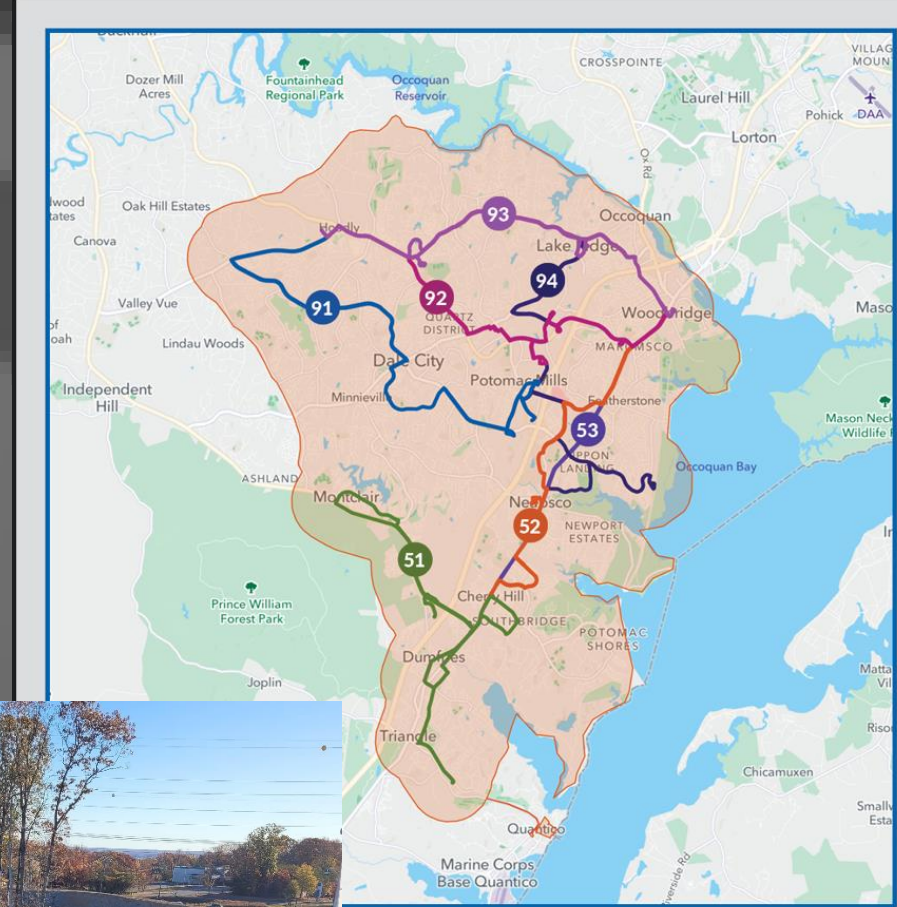
# Commuter Monthly Pass

- Launched in 2023
- Allows passengers to either pay with own funds, use SmartBenefits, or a combination of both
- \$285/month
- Customer shows phone to bus operator after activating pass



# Service Updates

- Eastern local service restructured June 2024
- Replaced Fixed Route off-route service with paratransit
- Western local bus restructure took place 2019
- Moved main eastern transit hub to Neabsco Garage



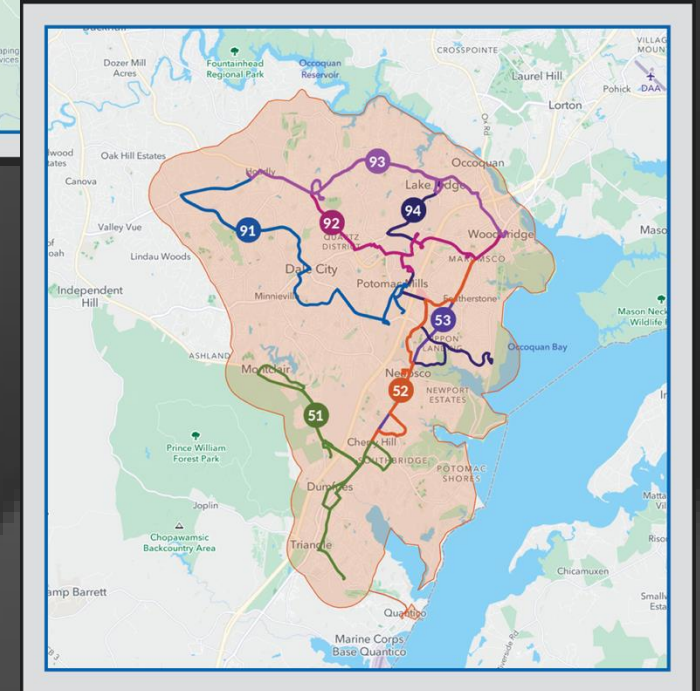
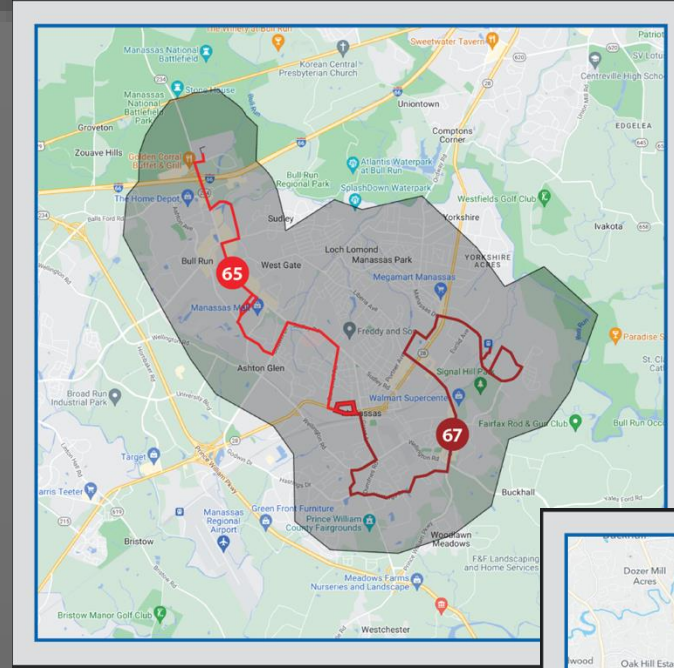


## PARATRANSIT CHARACTERISTICS

- Monday – Saturday  
6AM-8PM (western)
  - 7 days a week  
(eastern) 5:30AM-  
10:45PM weekdays;  
6:45AM till 10PM  
weekends
- FREE
- Curb to Curb
- Receive weekly and  
monthly reports on  
productivity and overall  
usage

# Paratransit Operations

- **Western Service Area introduced December 2019**
- **Eastern Service Area introduced June 2024**
- **Replaced fixed route deviation service**
- **Started in smaller service area to develop lessons learned**





## MICROTRANSIT SERVICE CHARACTERISTICS

- Monday – Saturday  
6AM-8PM (western)
  - 7 days a week  
(eastern) 5:30AM-  
10:45PM weekdays;  
6:45AM till 10PM  
weekends
- FREE
- Corner to Corner
- Receive weekly and  
monthly reports on  
productivity and overall  
usage



# Why Microtransit?

- **Underutilized Local Route**
- **Heavy residential**
- **Infrequent service**
- **Provide flexible options**
- **Easy to modify service area**



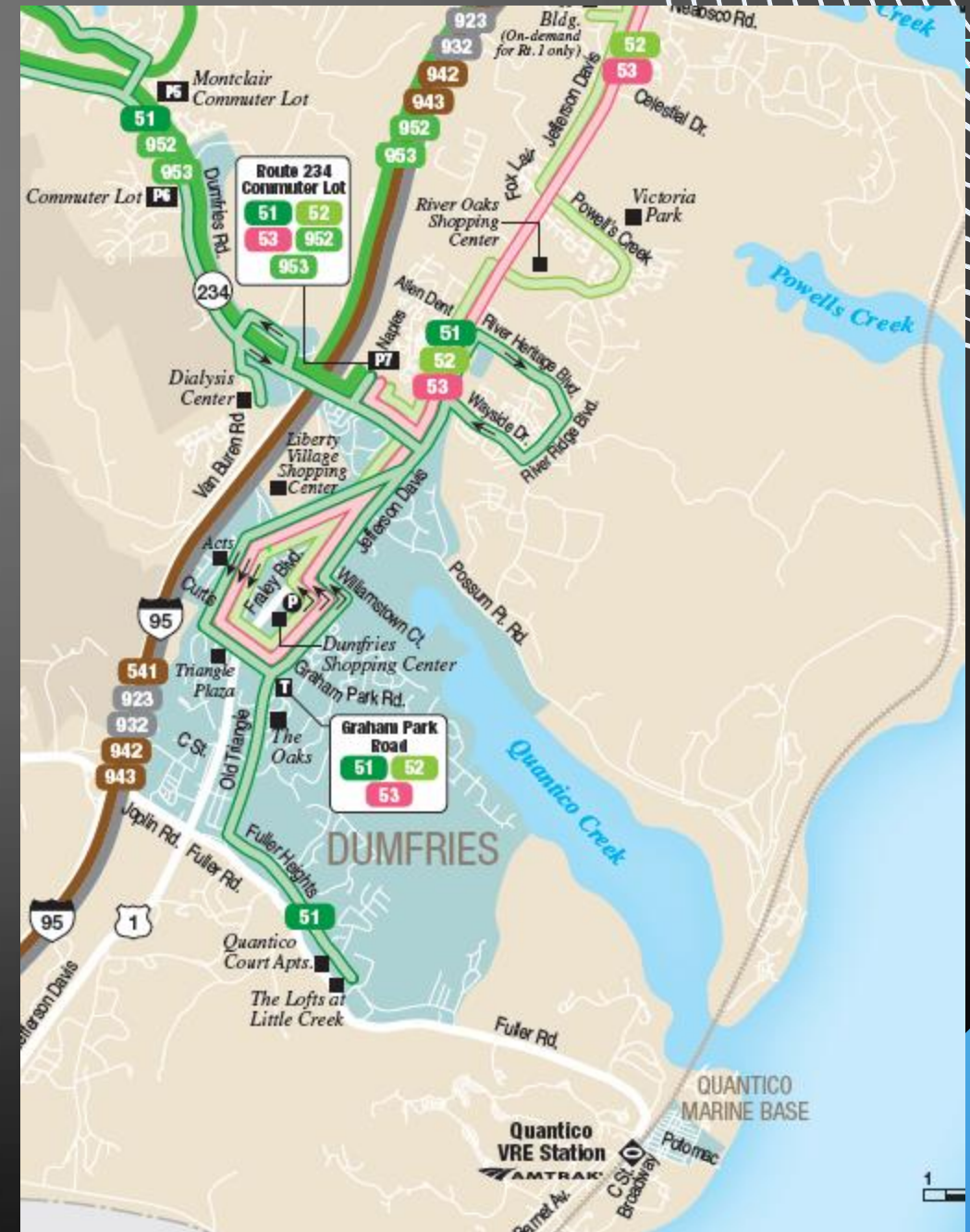
# OMNIRIDE CONNECT SERVICE

- **Soft launch December 2022**
- **Local route eliminated January 2023**
- **Comingled with Paratransit**
- **Use data to determine further adjustments**
- **RideCo Software**
  - **App based**
  - **Website**
  - **Customer Call Center**

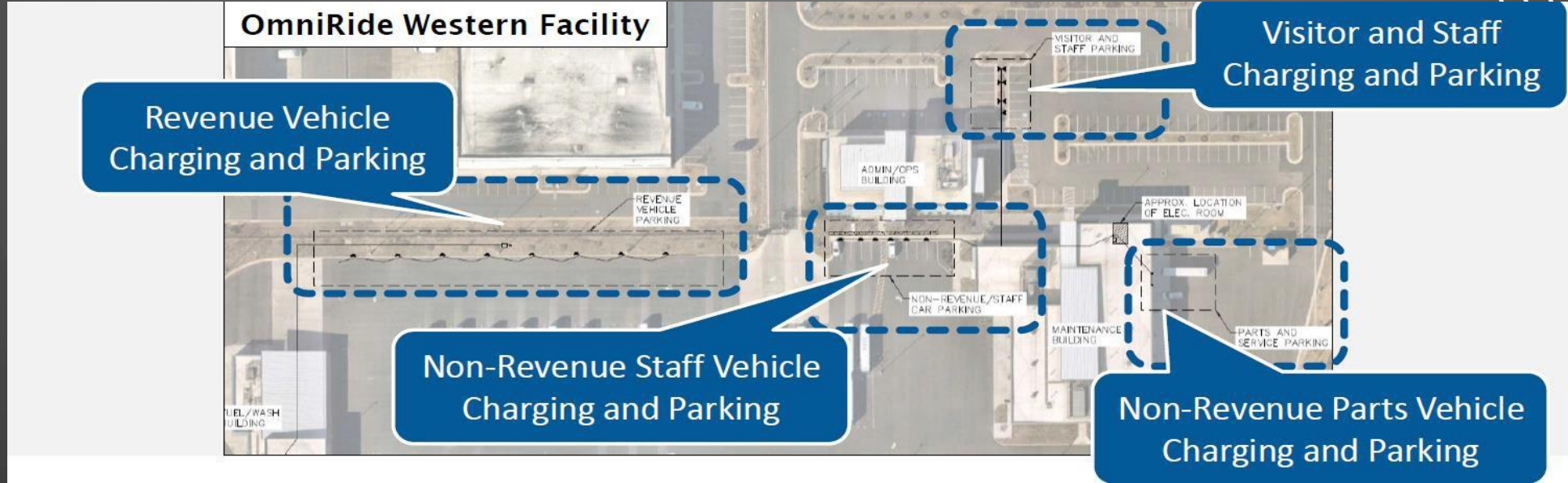


# New Service Area

- Began June 2023
- Originally designed to connect Town of Quantico residents to transit
- Operates alongside existing transit
- Expanded service along Route 234
- Comingled with Paratransit



# GATEWAY TO ZERO EMISSIONS





[ppalistrant@omniride.com](mailto:ppalistrant@omniride.com)

703-580-6162